



The February 2008 monthly meeting is Thurs, Feb 28th at Days Inn Motel in Boulder. Tutorial starts at 5:30pm, and the main presentation starts at approx 6:20pm. Please see page 3 of this newsletter for more details.

FEBRUARY CHAIR MESSAGE

The Section leadership would like to welcome you back to the second half of the ASQ year. We are excited about the upcoming meetings, tutorials, and many education opportunities. Please refer to page 7 for a listing of our course offerings. If you know of anybody who may be interested in the same course as you, please sign up together with that person, or contact our Education Chair, Ron Sedlock; as most of our courses need a minimum of 4 or 5 people in order to take place.

Another item that we all will have to start thinking about in the next few months is officer elections for the '08/09 fiscal year. If you ever wanted to get involved with the section, learn more about ASQ or the quality industry, or generate some great professional contacts, being involved in the Section's leadership presents that opportunity. We have many positions that are ideal for people wanting to get their feet wet—or even wanting to take the whole plunge. Nearly all of these positions take only a very modest amount of time (e.g. <1 hour per month), but can provide you with a lot of benefits and opportunities.

Our section leadership meets about 4 times per year of a complimentary dinner to plan and coordinate Section activities. I hope you to see you involved.

Sincerely, Mike Ferraro



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Milwaukee, WI 53201-3005

We suggest that you go to the ASQ main website: www.asq.org for complete ASQ national and local news, regional event links, books, courses, conferences, certification testing, the re-certification forms, membership upgrades, divisions' information and any updates to your own ASQ member profile. Also, please visit our [ASQ Boulder Section](http://www.asq.org) main website at: www.asq1313.org

Did You Know? The ASQ Divisions and Sections offer approx. 80 or more scholarships, some of which go untapped due to limited number of student applicants. We suggest you go to: www.asq.org to explore the different scholarships available.

RECENT ASQ -NATIONAL NEWS:

ASQ Six Sigma Conference

ASQ's 2008 Six Sigma Conference will be held February 11-12 in Phoenix, will focus on sustainable growth through Lean Six Sigma. Keynote speakers for the conference are Leslie A. Behnke, vice president of Six Sigma business excellence at CIGNA Healthcare and Mike Adams, vice president of quality at Allegheny Energy Inc. More conference information is available on the ASQ Six Sigma Conference Web Site, which is HTML linked off of the main ASQ Website at: www.asq.org

Summer Baseball

The Boulder Section exec-board proposes to go to a Colorado Rockies game on Friday, August 8th. The Rockies are playing the San Diego Padres on that evening, and the start time is 6:05pm. Each Boulder Section member can buy upto four discounted (the discount is \$2 per ticket) of Rockpile tickets. We are trying to gage interest, so call Gerry Naugle at: 303-591-2830 to RSVP and state the number of tickets that you would be interested in getting. Tickets will be allocated on a first-come-first-serve basis. Note: The #1313 ASQ group would get a mention before the game on the stadium Diamond-Vision.

ASQ Boulder Officers and Committee Leaders

ASQ Section 1313		Boulder, CO	
Title : Chair Name : Mike Ferraro Phone : 720-684-2035 michael.a.ferraro@seagate.com	Title : Chair Elect Name: Janet Mutthersbough Phone: 303-485-9372 muttherj@msn.com	Title : Secretary Name : Melody Sands Phone : 303-404-2288 E-mail : melody@gimmeabreakvacations.com	Title : Treasurer Name : Ewald Schelert Phone : 303-702-9009 E-mail : Schelert@mesanetworks.net
Title : Publicity/Re-Cert Name : Larry Darouin Phone : 303-431-9287 E-Mail: LWDerouin@comcast.net	Title : Internet (On-Line) Name : Arnold Miller Phone : 303-385-6671 Arnold.miller@openwave.com	Title : Financial Auditing Name : Michael Chapman Phone: 303-442-0715	Title : Education Chair Name: Ron Sedlock Phone : 303-716-5873

Title : Newsletter Editor Name : Gerry Naugle Phone : 303-591-2830 E-mail : gnaugle@earthlink.net	Title : SMP Joan Fiore (chair 1998-99) Phone : 303-939-8077 E-mail: joan_tom@msn.com
Title : Certification Name : Wells Lange Phone: 303-604-6694 E-mail: wellspolly@comcast.net	Title : Programs Name: Guy Harris Phone: 303-470-2975 E-Mail: harrisgb@comcast.net

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For info on the Malcolm Baldrige National Quality Award Program, visit www.quality.nist.gov CPE_x

**For info on the Colo Performance Excellence Award Program, visit www.coloradoexcellence.org
Tutorial & Main-Presenters For Upcoming ASQ #1313 Meetings, as of: 05 Feb 2008**

All meeting tutorials start at 5:30pm on the 4th Thurs of each month at the Boulder Days-Inn Motel, in the 3rd Floor Conference Room at: 5397 South Boulder Rd 80303 ([Except Where Date & Location in Blue](#))

Presenter: Jeff Sauro Measuring Usability Inc.



Quantitative Usability, Statistics & Six Sigma

“The Confidence Interval: Computations and Considerations”

In an election year, poll results and margins of error fill the headlines. The margin of error is a derivation of the confidence interval around the best guess as to who will win the election. Confidence intervals are great ways to show both precision and location around an estimate. Methods for computing the confidence interval (specifically the binomial confidence interval) have been around for over a century and are in statistics textbooks (called the Wald Method). The biggest drawback to the computation is its inaccuracy for small samples (less than around 150). A recent statistical publication improves the classic computation. This tutorial will start from the basics of confidence intervals and progress through the computation of the new (Adjusted-Wald) method with minimal use of formulas. Attendees will be shown how to compute the intervals with Excel or with online calculators.

Jeff's Bio:

Jeff Sauro is a Black-Belt trained Human Factors Engineer at [Oracle](#) in Denver. Before Oracle, Jeff was a Human Factors Engineer at [Intuit](#) and General Electric. He received his Six Sigma training at Intuit and at both GE Medical Systems and GE Power Systems. Jeff holds a Masters from Stanford University and maintains the website MeasuringUsability.com which covers quantitative usability, statistics and Six Sigma.

Tutorial: Matt Liephart of Platinum Registrar Inc. “The Looming Changes to Management System Registration”

Abstract:

Requirements for certified bodies (AKA registrars for standards such as ISO 9001, ISO 14001, and AS9100) will change this fall season. The ANAB is already pushing registrars to comply with the new rules. Learn about the new rules, how the rules will impact companies that plan to get registered, and what is still not known about the rules.

Matt's Bio:

Matt Liephart is Vice President of Platinum Registration, an accredited management system registrar. His well-rounded perspective, focus on simple solutions and clear thinking is regarded as a refreshing new approach to the often overcomplicated world of management system development, implementation, auditing, and registration. Platinum Registration is based out of Denver, CO (ed note: see ad on front-page of this newsletter).

ASQ Boulder Section Future Presenters Schedule ([Subject to any final changes](#))

Thurs, March 27th

Presenter: Skip Bowen of Performance Management Systems Inc on: **“Strategic Planning for Performance Management Systems”**

Tutorial: Ewald Schelert, Maxtor Corp (ret) on: **“Quality Skiing: Life After Quality!”**

Thurs, April 24th

Presenter: John Medvetz of Advanced Energy Corp on: A Reliability Engineering/ QA Topic

Tutorial: **“Recertifications Review”** Mike Ferraro is the current ASQ #1313 Chair and is a Senior Business Analyst at Seagate Technologies in SW Longmont, CO.

Thurs, May 22nd

Presenter: Ron Sedlock of the Quality Catalyst, Inc on: QA Auditing Topic

Tutorial: TBD

ASQ NEWS, Cont

New *Quality Progress* Web Site

The new www.qualityprogress.com Web site has been launched. Visit the site today for Web-only content, daily news headlines, new tools, and interactive features. The site was created in conjunction with the newly redesigned *Quality Progress* magazine, which features a clean, modern look and design features to enhance readability and contribute to readers' overall experience with the magazine.

International Transformation Update

As a result of the 2008 February ASQ board of directors meeting, ASQ's International Transformation Task Force has been directed to develop a business plan to define how the Society will increase the service it provides to North American members and members of the global quality community. While the goal is to provide better service to all members and grow the use and impact of quality in the world, ASQ will accomplish this in a planned, prudent business manner with initial emphasis on building economically viable operations in five developing markets—Brazil, China, India, Mexico, and South Korea.

Raising Awareness About Social Responsibility

Dorothy Bowers, chair of the U.S. technical advisory group (TAG) to the ISO working group on [social responsibility](#), gave a presentation on behalf of ASQ at a Green Manufacturing Summit in Milwaukee, Wis., January 29. Small- and mid-size manufacturers heard from "green" experts on how green practices, lean, and sustainable manufacturing can reduce a company's operating costs, as well as contribute to its social responsibility efforts. As you know, ASQ was selected by American National Standards Institute (ANSI), the official United States member to ISO, to create and administer the U.S. TAG on Social Responsibility.

Richard A. Freund International Scholarship

Graduate students are invited to apply for the American Society for Quality's Richard A. Freund International Scholarship. This \$5,000 scholarship is for students pursuing a master's degree or higher with concentration in quality control, quality assurance, quality improvement, total quality management, applied science, or a similar quality emphasis. An application and more information are available on the [ASQ Web site](#). The deadline to apply is April 1, 2008. Contact Trish Borzon at tborzon@asq.org or 1-800-248-1946 x7580 with questions.

ASQ World Conference Coming Soon

Join ASQ for the 62nd World Conference on Quality and Improvement, May 5-7, in Houston. After more than 60 years in the quality spotlight, ASQ has the most effective sessions, networking opportunities, and quality information on the hottest topics in manufacturing, service, healthcare, and education. Be a part of this experience to help propel your career and your organization to the next level of success. Visit the [World Conference Web site](#) at: <http://wcqi.asq.org/index.html> for more information. **Special World Conference Rate for Member Leaders** ASQ member leaders who attend either the Ideas to Action Gathering or the Community Leadership Institute at the ASQ World Conference Saturday, May 3, may take advantage of a \$300 member leader registration rate for the World Conference in Houston, May 5-7. Registration for these events is not available yet—watch the [member leader conference page](#) from the main conference website for updates.

Product Safety, Environmental Management, and Lean Six Sigma

It's a fact. Quality professionals need to continually improve and emerge as leaders in their respective industries. One way to gain a competitive edge is through ongoing professional development. ASQ's 2008 World Conference on Quality and Improvement, May 5–7, 2008, Houston, TX, provides a myriad of improvement opportunities. More than 90 breakout sessions are planned ranging from topics on business excellence, knowledge transfer, generational diversity, virtual universes, and innovation application. A snapshot of sessions include:

- *The Cost of Less Than Perfect*
- *Driving Excellence Through Corporate Culture*
- *Buzzwords or a New Reality for Quality Leaders?*
- *Building Virtual, Global Work Teams*
- *Applying Lean Six Sigma to Environmental Management*
- *Product Safety, Warnings, and Recalls*

- *Strategy Deployment for Optimizing Lean Six Sigma*

To see the entire conference schedule, visit the conference [Web site](http://wcqi.asq.org/index.html) at: <http://wcqi.asq.org/index.html> To read about the ASQ World Conference featured speakers—Patrick Townsend, Glenn Walters and Michael Stanleigh.

[ASQ Announces New Fellow Members](#)

On November 8, 2007, the American Society for Quality Board of Directors elected 18 members to the title of Fellow. An ASQ Fellow is an individual who has an established record of contributions, both to the quality profession and to the Society. The following listing includes a citation from the sponsoring member unit.

Peter L. Andres—“For leadership, innovation, and passion in promoting the advancement of the quality profession and for the creative application of quality management principles. For promoting education and development opportunities as a mentor and role model. And for dedicated service as section officer, division leader, and chair of ASQ’s annual conference for more than 10 years.”—Aviation, Space & Defense Division

Donald Brecken—“For outstanding leadership and innovation in the practical application of quality tools and techniques; for fostering significant change, leading improvement, and implementing quality management systems; for exceptional contributions as an adjunct instructor for development and delivery of quality curriculum; and for section leadership dedicated to improving member value.”—Grand Rapids Section 1001

Mahlon G. Cashman—“For a long and distinguished career as a quality practitioner promoting the advancement of quality management principles spanning more than 36 years; and for outstanding leadership while volunteering and teaching for the Society, particularly to the Western Massachusetts Section and North East Quality Council for more than 16 years.”—Western Massachusetts Section 0109

Kwai Sang Chin—“For exceptional international service to the Chinese quality community as a representative of the American Society for Quality; for dedicated academic research into manufacturing applications of the theory and practice of quality in Hong Kong; and for inspiring leadership of national quality management initiatives in the entire Asia-Pacific region.”—International Chapter

Daksha J. Chokshi—“For outstanding contributions and leadership in the statistical methods and quality technologies discipline; for excellence in research, mentoring, and education in sound qualitative as well as quantitative data-driven methodologies; and for developing innovative techniques for nontraditional applications for aligning customer needs to business requirements and technical capabilities.”—Statistics Division

Diane N. Dixon—“For distinguished service, dedication, and significant contribution in the advancement of quality through her leadership; for promotion of quality concepts, quality tools, and methodologies; and for her never-ending commitment to continuous improvement and business excellence.”—Worcester Section 0110

Ronald J. Does—“For being a true champion of quality and quality management in Europe, and for mentoring the next generation of European quality leaders.”—Statistics Division

Chandru M. Idnani—“For outstanding contributions in the field of quality assurance, and implementation of ISO 9000 and HSPM; for service as an examiner on the board of examiners of the California Governor’s Golden State Quality Award; for outstanding leadership in the ASQ Silicon Valley Section 613; for meritorious achievements in design/product engineering; and for supply-chain management.”—Silicon Valley Section 0613

Gary G. Jing—“For contributions in science and technology, especially reliability and Six Sigma through more than 20 publications and patents; for recognition as an outstanding researcher by the U.S. government and in China; for promoting quality and excellence through teaching and execution worldwide; and for exemplary leadership in and contribution to...section 1203.”—Minnesota Section 1203

William M. Kelly—"In recognition of outstanding leadership and innovation in the field of statistics and Six Sigma as mentor, educator, practitioner, and integrator of the theories and methodologies in a multitude of businesses and industries. The application of the methodologies has led to world-class quality, substantial cost savings, and increased productivity."—Central Iowa Section 1308

Donald P. Lynch—"For outstanding contributions to both industry and academia in the area of continuous improvement in the attainment of results that help to propel successful organizations, as well as the education of those change agents who drive them."—Ann Arbor Section 1010

John P. Pianelli—"For 27 years of outstanding leadership in the development and application of quality management systems used in the regulated pharmaceutical industry where new investigational medicines are manufactured, tested, and packaged under the Food & Drug Administration's current Good Manufacturing Practices (cGMPs) for use in human clinical studies at major teaching hospitals worldwide."—Ann Arbor Section 1010

Govindarajan Ramu—"For advancing the quality profession through innovations and problem-solving approaches in engineering metrology and Six Sigma; for leadership roles in ASQ member units; for being a catalyst in growing awareness for an international member unit in India; and for contributions to ASQ certifications as a moderator, facilitator, mentor, and trainer."—Silicon Valley Section 0613

Phillip J. Ross—"In recognition of more than 25 years of contributions to the use of and education and training in various quality and statistical methods. Especially significant is his dedication to disseminating the understanding and use of designed experiments throughout many industries."—Middle Tennessee Section 1118

Mustafa S. Shraim—"In recognition of his work in establishing effective quality management systems in many organizations; for his innovative methods in teaching statistical quality techniques to professionals; and for his promotion of ASQ in industry for many years."—Columbus Section 0801

Olin G. Shuler—"For a lifetime of principle-based contributions to the quality sciences field, and for his enthusiastic mentoring of those who have been fortunate enough to have been profoundly influenced by his knowledge, experience, and wit."—Mississippi Section 1305

Ronald K. Tuznik—"For outstanding leadership in quality systems and process improvement activities in manufacturing; for devoted section leadership and management; and for professional competence in quality management in the aerospace, automotive, pulp and paper, and valve industries."—Cincinnati Section 0900

Charles E. Volk—"For significant contribution in the application of quality tools in the electronics and semiconductor industries; for establishing and improving process capability for manufacturing equipment; for improving process yield and developing quality protocols to maintain performance; for developing and teaching quality-related courses; and for dedicated service to and leadership of ASQ Central North Carolina Section 1109."—Central North Carolina Section 1109

ASQ BOULDER SECTION 1313 COURSE DESCRIPTIONS

Revised 1-12-2008

1301 – CERTIFIED QUALITY ENGINEER (CQE) REVIEW

This is a refresher course for those preparing to take the ASQ Certification exam. This course is advanced and intense. The instructor has an excellent text specific to this course, which is provided at no additional cost. It is recommended the student bring a copy of Juran's Quality Handbook, 5th ed., which can be purchased for about \$135 through ASQ but used copies can often be found for much less on the Internet. The students must bring their own calculator. For additional details or questions, contact the Education Chair.

1302 – CERTIFIED QUALITY AUDITOR (CQA) REVIEW

This is a refresher course for those preparing to take the ASQ Certification exam. This course adds strength and credibility to your auditing experience plus prepares you for taking the ASQ Certification exam. The exam requires that you have some auditing background and you need to meet certain minimum requirements. Each student needs to purchase the latest edition of the CQA Primer published by the Quality Council of Indiana (QCI) prior to the first class (cost is approximately \$65). To order, contact QCI at 1-800-660-4215 or www.qualitycouncil.com. A recommended book to also purchase is Management Audits, 3rd ed. by Allan Sayle, which can also be purchased through QCI at a discount. It may also be found used, for less on the Internet. For additional details or questions, contact the Education Chair.

1305 – CERTIFIED SOFTWARE QUALITY ENGINEER (CSQE) REVIEW

This is a refresher course to aid in your preparation for taking the ASQ Certification exam. The Certified Software Quality Engineer is a professional who has comprehensive understanding of software quality development and implementation, a thorough understanding of software inspection, testing, verification, and validation, and can implement software development and maintenance processes and methods. The exam requires you have minimum software testing or development experience and you must meet certain minimum requirements. Each student needs to purchase the latest edition of the CSQE Primer published by the Quality Council of Indiana (QCI) prior to the first class (cost is approximately \$70). To order, contact QCI at 1-800-660-4215 or www.qualitycouncil.com. For additional details or questions, contact Education Chair.

1321 – SIX SIGMA SIMPLIFIED

This is an introductory course that will cover the benefits, basic tools, core analysis processes, and success planning for starting a six sigma program. It covers the fundamental concepts for a small to medium size team program and explains the tools for transitioning into a Six Sigma organization. The class has simplified practical applications of improvement processes and data analysis. Course books and other supporting materials are approximately \$27 and are in addition to the course fee. This course is geared toward company leaders of continuous improvement as well as six sigma team members. No prior knowledge of six sigma is required. This is a wonderful class to start the "ideas flowing" for your organizational improvement goals. For additional details or questions, contact Education Chair.

Suggest to keep this handy for current and later education course interests for yourself or others. They are excellent courses at special rates for ASQ members and non-members. For more information please contact our Section Education Chair, **Ron Sedlock, 303-716-5873 or rsedlock@msn.com**

Spring 2008 ASQ Boulder Section #1313 Course Offerings

Updated 1-12-2008

Course Name	Instructor	Course Fee (1)	Exam Date	ASQ Exam Application Deadline	Course Dates & Times	Course Registrati on Deadline
Certified Quality Engineer (CQE) Review	Monrad Monsen	\$400/ \$450	June 7, 2008	April 4, 2008	Apr 12, May 3 and 10 (24 hours)	Mar 21, 2008
Certified Quality Auditor (CQA) Review	Yule Peterson	\$400/ \$450	June 7, 2008	April 4, 2008	Apr 26, May 3, 10, and 17 (24 hours)	Mar 21, 2008
Certified Software Quality Engineer (CSQE) Review	Arnold Miller	\$400/ \$450	June 7, 2008	April 4, 2008	Wed Eve (6pm to 9pm) Apr 2, 9, 16, 23, 30, May 7, 14, 28 2008 (24 hours)	Mar 21, 2008

Six Sigma Simplified	Ron Sedlock	\$400/ \$450	NA	NA	Apr 5, 12 and 19 (24 hours)	Mar 21, 2008
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(¹) Course fee for ASQ or other professional society member/non-member. (2) Cost of primers, texts, workbooks, etc. are not included and must be purchased by the student prior the first class. Contact the Boulder Education Chair, Ron Sedlock, (information below) for details.

COURSE REGISTRATION INFORMATION

You do not have to be a member of ASQ to attend a class however, members of ASQ and other professional societies receive a discount for classes. Local Quality professionals teach all classes in the Boulder/Longmont/Broomfield area unless otherwise noted. We contact you at least two weeks in advance of the class start date for the exact location. Classes are typically held at a company that employs one of the students. You may nominate your company for hosting a class. Directions and registration confirmations are provided. Participants receive a certificate upon completion of the course. We need a minimum of about 4 - 5 students to hold a course and we reserve the right to cancel or postpone classes not having enough students. A full refund will be given if minimum class registration requirements are not met. If you cancel within two weeks prior to a class beginning you may not receive a refund.

ASQ CERTIFICATION REVIEW COURSES: These courses are intended as a refresher course for those preparing to take the ASQ Certification exam. These courses are typically not introductory and are intended for people with either academic and/or on the job experience. NOTE: Enrollment in a class DOES NOT enroll the student for the certification exam. The student is responsible for confirming exam dates and application deadlines with ASQ Headquarters. Qualification requirements for sitting for an exam and information regarding exam applications may be obtained by calling ASQ Headquarters at 1-800-248-1946 or go to <http://www.asq.org>.

INSTRUCTORS & COURSE DESCRIPTIONS: A list of instructor biographies and course descriptions can be found on the ASQ Boulder Section web site, <http://www.asq1313.org/>

COURSES LOCATIONS: Contact the ASQ Boulder Education Chair, Ron Sedlock, to see if the class you want can be made available in the Colorado Springs, Denver, Loveland or Ft. Collins area.

GUARANTEE: If you pay for and take one of our ASQ Certification review courses and still fail the Certification Exam, you may retake the course for free as many times as you need. The instructor reserves the right to charge for course materials (e.g., handouts, etc.). Your ASQ section leadership is committed to meeting your quality-related education and certification needs. If you have any questions about a particular course, please contact the instructor or the Education Chair, Ron Sedlock at: 303-716-5873 or rsedlock@msn.com

- - Courses registration form on next page - -

ASQ #1313 COURSE REGISTRATION FORM

Please complete the following information as thoroughly as possible. In case of a schedule change or cancellation, we really appreciate two phone numbers to contact you.

Student's Name: _____ ASQ Membership #: _____

Title: _____

Company name: _____

Address: _____

Daytime phone: _____ Night time phone: _____

FAX: _____ E-mail: _____

Course # and Name: _____

Course Start Date: _____

Course Fee: \$ _____ (ASQ Member) \$ _____ (Non-member)

Please enclose a check payable to "ASQ Section 1313" and mail this form with your check to:

Ron Sedlock 12474 West Nevada Place #207 Lakewood, CO 80228-3222
rsedlock@msn.com 303-716-5873

Additional Non-ASQ Boulder Section (or) Non-ASQ Denver Section Training Resources

Certification	Application Deadline	Exam Dates
1. <u>CQT</u> - Quality Technician	Every January and August	Every March and October
2. <u>CRE</u> - Reliability Engineer	Next is January 11, 2008	Next is March 1, 2008
3. <u>CQI</u> - Quality Inspector	Then again on: August 15, 2008 January 9, 2009 August 14, 2009	Then again on: October 18, 2008 March 7, 2009 October 17, 2009
4. <u>CMQ/OE</u> - Manager of Quality & Organizational Excellence.		
5. <u>CSSBB</u> - Six Sigma Black Belt		
6. <u>CHA</u> - HACCP Auditor		
7. <u>CBA</u> - Biomedical Auditor		
1. <u>CQE</u> - Quality Engineer	Every April and October	Every June and December
2. <u>CQA</u> - Quality Auditor	Next is April 4, 2008	Next is June 7, 2008
3. <u>CSQE</u> - Software Quality Engineer	Then again on: October 3, 2008 April 10, 2009 October 9, 2009	Then again on: Dec. 6, 2008 June 6, 2009 Dec. 5, 2009
4. <u>CQIA</u> – Quality Improvement Associate		
5. <u>CCT</u> - Calibration Technician		
6. <u>CQPA</u> - Quality Process Analyst		
7. <u>CSSGB</u> - Six Sigma Green Belt		

The following seminars are being offered by the quality Catalyst, Inc. in February 2008:

How to Conduct Process-Based Audits - February 5 and 6, 2008 - Golden, CO

Statistics: Principles and Applications - February 19 and 20, 2008 - Golden, CO

If you have an interest in attending or would like a flyer or course description, please let me know. All seminars can be customized to meet your in-house training needs.

Ron Sedlock
the quality Catalyst
 phone: 303-716-5873 or 303-587-9153 (cell)
www.thequalitycatalyst.com

US Department of Labor Wants Your Help

The US Department of Labor's free resource for employers, workers, educators, and students—is looking for assistance from ASQ members. The DOL is interested in interviewing ASQ members with five-plus years' experience as validation engineer, quality engineer, manager of regulatory affairs. It is part of a project to research the skills, abilities, knowledge and tasks associated with these occupations. Volunteers will be selected at random from those who respond to this request. Participants will receive \$40 and a framed certificate of appreciation from the U.S. Department of Labor. If you are interested in participating, visit the [ASQ Web site](#) for more information.

ASQ Call for Medical Device Experts

In an effort to spread the message of quality and continue to build awareness for ASQ, we are developing a broad base of talent and expertise for article development, white papers, and media opportunities. If you are a subject-matter expert in the supply chain, manufacturing, and design elements of medical devices, we would appreciate your help. Because raising awareness about ASQ is one of our primary objectives, the individuals we seek for media relations purposes should be comfortable including positive ASQ key messages into any media interviews that are arranged through headquarters. If you are interested and your schedule allows, please contact Lynda Nicely at lnicely@asq.org or 414-298-8789 x7587.

Next Colorado CPEX Networking / Best Practices Event, Feb 2008

CPEX is pleased to invite you to participate in its Networking/Best Practices team events that occur quarterly at various CPEX participant locations around Colorado. This past year we have had events in Colorado Springs at The Boeing Company and in Denver at Regis University and at CH2M HILL, and at the Medical Center of the Rockies in Loveland.

The purpose of these events is to have participants network and share best practices and their relationship to the Baldrige Criteria. For example, the Regis event focused on Mission Vision, and Values definition with an emphasis on Ethics systems in the participating organizations. We also ask participants to be ambassadors for CPEX in identifying applicants, examiners, other volunteers, and sponsors.

The next event is at Pulte Mortgage LLC in Englewood on Thursday, February 21, 2008, 8-10 am. The location is 7475 S Joliet St, Englewood, CO 80112. Contact Tom Mauro at tmmauro@coloradoexcellence.org if you have any questions. We do need to know if you are attending so we can have an adequate continental breakfast. There is no cost for these events.

MBNQA

For info on the Malcolm Baldrige National Quality Award Program, visit www.quality.nist.gov

CPEX

For info on the Colo Performance Excellence Award Program, visit www.coloradoexcellence.org

Colorado CPEX Achievements in Excellence - Innovation Workshops

CPEX is continuing its strategic relationship with Destination ImagiNation, Inc., the oldest and largest non-profit, world-wide creative problem solving organization. Its Flagship program, Destination ImagiNation®, designed originally for ages kindergarten through university, teaches participants the art and skill of creative problem solving and how to use these creative and critical thinking skills in their personal and professional lives. A number of years ago, CPEX CEO Tom Mauro, an organizational foundation leader of Destination ImagiNation and former member of Destination ImagiNation, Inc. Board of Trustees; Roger Garriock, formerly with IBM Canada, and now Vice-President of Dlicor® (DI, Inc. Corporate Consulting); and Robert Purifico, DI, Inc. President and Executive Director, recognized that these techniques are applicable in adult organizations as well and began development of a corporate consulting program to train the staff of organizations like yours in these innovation techniques. Velcro USA, FedEx, Kellogg's, University of Tennessee Executive Development Program, IBM Canada, Deloitte Canada, General Electric, Hewlett Packard, Eastman Chemical, and numerous other organizations have found this one-day training program unique in developing creativity and innovation in their organizations.

CPEX Executive Director, Tom Mauro will be conducting this workshop with Dr. Jim Walker, COO of CPEX, and Norma Krech of Avaya Inc. facilitating.

- A problem solving style assessment for each attendee, *VIEW™*, developed by Center for Creative Learning, Inc., based on over 50 years of research in creativity and Creative Problem Solving
- Five tools for Generating creative ideas
- Five tools for Focusing ideas into tangible solutions
- Hands on problem solving activities utilizing style preferences and tools in a team environment for understanding and practice in applying them to real challenges in your organization.

For an in-depth look at this program and to see what organizations who have engaged in the program are saying, go to www.dicor.org. You should have at least two people from an organization participate in the training session together. For organizations wanting a training session of 20-25 participants at their own location, please contact Tom Mauro, CPEX Executive Director, at 303-893-2739 or tmmauro@coloradoexcellence.org to arrange pricing and details. The sessions will run from 8-4:30 pm.

The costs for the one day event are as follows:
\$299 per person or \$275 per person for three or more from the same organization.

Register for the Innovation Workshop event at: www.coloradoexcellence.org. We must have at least ten students to conduct the training, and you must fill out the VIEW survey in sufficient time for turnaround for the class. Please register, asap.

Stay Involved

Please send any thoughts and ideas, potential CPEX participants, comments on this newsletter, or other suggestions to Tom Mauro at: tmmauro@coloradoexcellence.org. Mailing Address: P.O. Box 17545 Denver, CO 80217 Location Address: 4100 Jackson Street Denver, CO 80216 phone: 303-893-2739 fax: 720-859-1353

We value your input and participation! We are available to come to your office location or service organization to introduce CPEX and how it can be of value. We can make a presentation about CPEX from 20 minutes up to 2 hours to help folks understand the concepts and services that CPEX can provide. On the web at: <http://www.coloradoexcellence.org>.