



Boulder Section 1313

The next ASQ Boulder Section meeting will be Thurs, Nov. 20th at the Day Inn Motel in Boulder. The tutorial starts at 5:30pm and the main presentation start at approx 6:20pm. See page 3 in this newsletter for more details.

Volume 15, Issue 4

November 2008

NOVEMBER CHAIR MESSAGE

A time to be thankful. A new year approaching. Hope you are enjoying this mild autumn season. Our next meeting is November 20th at the Days Hotel of Boulder, Colorado. It is a joint meeting with the IEEE Reliability Society. The main presenter is Gary Vansuch of Oppenheimer Funds with the topic of "Using Creativity and Innovation Tools." The goal is to open the mind for new ideas and jump the hurdles to bubble up organizational solutions. The tutorial of the month is from our own section officer, Rebecca Jessep, with the topic of "Excellence in Product Development". Hope to see you at the Days Hotel; 5397 S Boulder Rd, Boulder, CO. 5:30PM start and pizza dinner after; ends around 7:30pm. Read on in the newsletter to hear all about it.

You have a chance to also be more involved and encourage others to join and share their knowledge and experiences in the profession. The Boulder section is a leader in the area for offering help toward recertification studies and in hosting the tests. Now is the time to join in the meetings and help plan the future. Looking forward to seeing you on the 20th.

Best regards,
Janet Mutthersbough, Section Chair
muttherj@msn.com

Annual ASQ Boulder Section Spouses Night

December spouses-night at the Boulder Dinner Theater on Wed, Dec 17th. The performance is: "The Producers", screenplay by Mel Brooks and winner of 12 Emmy Awards. Seating for ASQ Boulder Section member and a significant other is priced at \$20 each per ticket: tickets on a first come first serve basis. Seating starts at 5:30pm. Contact Gerry Naugle at: 303-591-2830 as soon as possible. Ticket includes the standard BDT dinner and coffee or tea. Extra-cost entrees, desserts, wine or cocktails are a la carte. You can use gnaugle@earthlink.net also for reservations

ASQ'S Customer Care Center:

E-MAIL: help@asq.org

PHONE: 800-248-1946

FAX: 414-272-1734

USPS ASQ Communications

MAIL: 600 N. Plankinton Ave.
Milwaukee, WI 53201-3005

We suggest that you go to the ASQ National main website at: www.asq.org for complete ASQ national news, regional event links, books, courses, conferences, certification testing, many member-related forms including: re-certification, membership upgrades, divisions' information and any updates to your own ASQ member profile. Also, please visit our **ASQ Boulder Section** main website at: www.asq1313.org

Did You Know? The ASQ Divisions and Sections offer approx. 80 or more scholarships, some of which go untapped due to limited number of student applicants. We suggest you go to: www.asq.org to explore the different scholarships available.

ASQ National News

ASQ Begins Transition to Revised Logo

On Oct 1, 2008 ASQ Inc. began the transition to a slightly revised version of its logo. Implementation will take time for the entire organization. Member units will be expected to adhere to the revised Graphic Standards and Guidelines when they become available, and begin implementation as current materials are updated or replaced. New versions of member unit logos and materials will be provided to facilitate these changes. Member units working on current material updates may request copies of the logo immediately. If you need a logo, or have any questions about the logo transition please call 1-800-248-1946, or go to the main website at: www.asq.org



ASQ National News continued on page 4

Boulder Section Officers and Committee Leaders for 2008-2009

		E-mail: michaeljchapman@gmail.com	
			E-mail: rsedlock@msn.com
ASQ Section 1313 Boulder, CO		Title: Newsletter Editor	Title: SMP
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Title: Secretary Name: Rebecca Jessep Phone : 303-527-7593 E-mail: rebecca.jessep@jdsu.com	Title: Treasurer Name : Ewald Schelert Phone : 303-702-9009 E-mail: Schelert@mesanetworks.net	Title: Certification Name: Wells Lange Phone: 303-604-6694 E-mail: wellsolly@comcast.net	Title: Programs Name: Guy Harris Phone: 303-470-2975 E-Mail: harrisgb@comcast.net
Title: Publicity & Re-Cert Name: Larry Darouin Phone: 303-431-9287 E-Mail: LWDerouin@comcast.net	Title: Internet & Website Name : Arnold Miller Phone : 303-385-6671 E-Mail: Arnold.miller@openwave.com		
Title: Financial Auditing Name: Michael Chapman Phone: 303-442-0715	Title: Education Chair Name: Ron Sedlock Phone: 303-716-5873		

#1313 Upcoming Meeting Information	Page 3
ASQ National & Boulder Section News	Pgs 1 - 4
National and Boulder Section News	Pgs 5 -7
Boulder Section Course Descriptions	Page 8
Boulder Section Courses Offerings	Page 9
Boulder Courses Registration Form	Page 10
Non-ASQ Sections' Training Resources	Page 10

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MBNQA

For info on the Malcolm Baldrige National Quality Award Program, visit www.quality.nist.gov

CPEX

For info on the Colo Performance Excellence Award (Colorado state quality and business performance) Program, visit www.coloradoexcellence.org Local contact: Exec Director, Mr. Tom Mauro tmmauro@coloradoexcellence.org 303-893-2739

Tutorial & Main-Presenters For Upcoming ASQ #1313 Meetings, as of: 12 October 2008

All Boulder Section meeting tutorials start at 5:30pm on the 4th Thurs of each month at the Boulder Day-Inn Motel in the 3rd Floor Conference Room at: 5397 South Boulder Rd 80303 (Except Where Date, Location or other aspect of the meeting is noted in blue)

Thurs, Nov. 20th (a joint meeting with the [IEEE Reliability Society](#)) Note: Our \$50 co-payment to the first four "new ASQ Membership applicants" is still in effect: from 5:15 to 5:30pm on Nov 20th.

Presenter: Gary Vansuch of the Oppenheimer Funds, Inc on: **"Using Creativity and Innovation Tools"**

Abstract: Minds are like parachutes: they function best when they are open! So, open up your mind to the possibilities of creativity and innovation in your organization. At our November meeting, we will explore some tools that can help us keep an open mind, question assumptions, see different perspectives more clearly, develop new ideas, and recognize when it is time to change our operations. However, a new idea is just the beginning, not the end, of the creative process. It must jump over many hurdles before being embraced as an organizational product or solution. The organizational climate plays a crucial role in determining whether new ideas bubble to the surface or are suppressed. At our November meeting, we will also discuss how to nurture an organizational climate to that will help good ideas blossom!

Gary Vansuch is a Six Sigma Master Black Belt at Oppenheimer Funds, a mutual fund company in Centennial, Colorado. He has over 25 years of business improvement experience in the energy and financial services industries. Gary is a Senior Member of ASQ. He served 6 years with the Malcolm Baldrige National Quality Award program, including 4 years as a Senior Examiner and as a member of the Case Study Development Team. And, LOVES creative challenges!

30-Min Tutorial: Rebecca Jessep, JDSU Corp, topic: **"Excellence in Product Development"**

Abstract: The tutorial presentation is on optimizing product development to achieve superior design results."

Rebecca Jessep is currently the Site Quality Engineer for JDS Uniphase in Louisville. She holds a degree in Chemical Engineering from Purdue University and has worked for 10+ years in the high tech industry in manufacturing technology development, new product introduction, materials and supplier management, and quality. She is currently the Secretary of the ASQ Boulder Section.

Annual Section Spouses Night at the Boulder Dinner Theater on Wed. Dec 17th, the performance is: "The Producers", see page one. Seating starts at 5:30pm. Boulder ASQ Member and one significant other is at \$20 per ticket; tickets are first come first serve: Contact Gerry Naugle at: 303-591-2830 Ticket includes a standard BDT dinner and coffee or tea. Extra-cost entrees, desserts, wine or any cocktails are a la carte. You can use gnaugle@earthlink.net also for reservations.

ASQ Boulder Section News

New USPS correspondence address for the section is:

ASQ Boulder Section

P.O. Box 21595

Boulder, CO 80308-4595

Note: All education materials and course registrations should be sent to the Section Education Chair (see page 9)

2008 Boulder Section CPEX Attendance

Boulder Section members Rebecca Jessep, Gerry Naugle and CPEX founder Michael Chapman attended the 2008 CPEX "Quest For Excellence" on Nov. 6th. Michael was presented with a special founder's award at the luncheon and is a permanent CPEX board member. The Boulder ASQ Section is a "Foothills-Level Sponsor" of the annual CPEX conferences and received mention and appreciation from them in all of the electronic and display literature. For a post-conference summary of the activities, awards and presentations of the 2008 event held at the Marriot SE Conference Center, go to: www.coloradoexcellence.org

Boulder Section Announcement: New Policy on Quarterly Charity Donations

The Boulder Section exec board has approved a new policy of the donation of \$100 per calendar quarter to a local charity. If you have in mind a bonafide local charity, let a Section officer know about it at a monthly meeting. Bring any information regarding the charity with you to pass on to, and for review by the exec board at their business meetings.

ASQ NATIONAL NEWS continued from pg 1

Certified Quality Inspectors Needed

We're seeking experts to develop content for a Certified Quality Inspector (CQI) certification preparation course. This self-paced, online product will give ASQ members and customers the opportunity to prepare for the certification exam. Subject matter experts must be certified and should not have written for an actual ASQ exam within the past two years to maintain the integrity of our certification exams. If you are interested in participating, please contact [Jessica Miller](#) for details. Please utilize this information in your own section or division newsletter or Web sites.

Survey Opportunity: Quality in Outsourcing?

An upcoming Quality Press book seeks to expand on the August 2008 *Quality Progress* article, "[In the Know,](#)" by Govind Ramu, which proposes a body of knowledge on quality in outsourcing. Since the body of knowledge is broad, Quality Press needs your input. Take the survey on the [ASQ Global Issues page](#).

Note from our Section Chair to ASQ Boulder Members

Subject: ASQ Regional Director Nominations

Date: October 20, 2008

Due Date: No later than January 2, noon CST

From: Kim O. Thompson, ASQ Community Development Administrator kthompson@asq.org
800-248-1946 x7857

RE: Nominations are now open for the office of regional director for Region 13

Please present to your members at your November or December meetings and submit the nomination on behalf of your section.

ASQ Knowledge Center: Find What You Need When You Need It

ASQ's Body of Knowledge is now housed in one convenient, dynamic area! Find Hot Topics in Quality, Case Studies, ask a Librarian, and more. The ASQ Knowledge Center is a great place to locate what you're looking for, call 1-800-248-1946 for more information (or) see the www.asq.org main website and click on the [HTML links](#).

Learn to Sustain a Lean Six Sigma Culture

ASQ Lean Six Sigma Conference Offers Largest Program Ever

Milwaukee, Wis., October 14, 2008 – During these deteriorating economic times, it is more important than ever for organizations to be more vigilant about cutting costs and boosting the bottom line. An option is to instill a Lean and Lean Six Sigma culture when tackling projects to save money. The American Society for Quality (ASQ) is once again hosting the 2009 Lean Six Sigma Conference, March 2–3, 2009, in Phoenix, Ariz., to teach professionals needed skills to take back to their organizations.

Grow Your Organization Through Lean

This year's conference will focus on sustaining the culture of Lean Six Sigma. ASQ is offering its largest conference program yet of sessions—more than 45—from which attendees can choose. Sessions will cover topics crucial to a variety of industries including traditional manufacturing, healthcare, government, financial services and many more. Sessions are available for the novice to the expert. A snapshot of sessions being offered:

- Effectively Integrating Lean Six Sigma Into an Organizational Culture
- Setting Goals With Lean Thinking
- Social Responsibility Through Lean Enterprise
- Latest Trends in Lean Six Sigma for Financial Services
- Faster Organizational Change With Lean/Six Sigma
- Lean Office Challenges and Solutions
- Reducing Prescription Errors With an Emphasis on Patient Safety
- Permanently Solving a Complex Long-Term Problem

The full program is available for viewing at www.asq.org/conferences/six-sigma/program/index.html.

ASQ Grants "Fellow" Status to 21 Members

Milwaukee, Wis., October 28, 2008 – The American Society for Quality (ASQ) has awarded "Fellow" status to 21 members of the Society. These individuals were elected Fellows by ASQ's board of directors in September 2008. In being elected Fellows, they are recognized as having achieved professional distinction and pre-eminence in the technology, theory, education, application, or management of quality control.

According to ASQ bylaws, Fellow membership status may be awarded to those individuals who have been ASQ members in good standing and meet the following criteria:

- Have at least 15 years of quality-related experience
- Meet minimum score requirements across six professional categories
- Are sponsored by peers and endorsed by their ASQ section and/or division
- Have been a Senior member for five years or longer

“ASQ presents these men and woman with Fellow status to recognize the commitment they have made to making quality a personal ethic, an organizational imperative, and a global priority,” said ASQ President Roberto Saco. “They are leaders of the quality movement, and many may become the future leaders of ASQ.”

The new ASQ Fellows, in alphabetical order, are:

Jonathon L. Andell, Andell Associates Consultants in Quality, Gilbert, Ariz. – For significant contributions to the quality assurance profession through quality management positions, consulting with Fortune 500 companies, pioneering work in the application of statistical methods to reduce emissions of substances that contribute to ozone layer depletion, and applying the tools of quality to improve other fields.

S. AnilKumar, Bharat Heavy Electricals Limited, Ranipet, Tamil Nadu, India – For his outstanding skills in integrating quality initiatives weaving TQM, Six Sigma, and balanced scorecard methodologies effectively; for being a role model assessor, facilitator, and trainer with converging skills for quality planning, control, and improvement; and for making quality learning fun through his crossword puzzles.

Bruce D. DeRuntz, Southern Illinois University, Carbondale, Ill. – For significant contributions to the quality assurance profession through quality management positions, consulting, and developing and teaching quality methods courses for universities, industry clients, and international societies; and for extensive publications and presentation on the principles of Six Sigma.

Necip Doğanaksoy, Global Research Center, Niskayuna, N.Y. – For his outstanding leadership in high-impact applications of statistics and statistical thinking to further quality improvement in product design, manufacturing, servicing, and business processes; for his numerous contributions to quality, reliability, and product improvement, as evidenced by his publications; and for his many years of service to the profession.

B. Reddy Gottipolu, Fairview Health System, Eagan, Minn. – For a distinguished career and esteemed leadership in advancing quality concepts by conducting error proofing and quality improvement workshops for the automotive industry; for championing Six Sigma certification programs and advancing quality concepts in healthcare to improve the safety and quality of patient care; and for active participation on ASQ committees.

Brian J. Horstman, Steelcase Inc., Grand Rapids, Mich. – For distinguished service, dedication, and significant contribution in the advancement of quality through his leadership; for promotion of quality concepts, tools, and methodologies by setting the example; and for his commitment to the development of other quality professionals through mentorship and training.

David B. Levy, Levy Quality Consulting, LLC, Cortlandt Manor, N.Y. – For outstanding dedication to the profession and practice of quality; for contributions in training and education of quality professionals dedicated to ASQ leadership; for implementing quality management systems; for training and professional conduct in the field of quality auditing; and for providing leadership at the section and organizational levels of ASQ.

Joanne D. Mayo, Nortel, Cary, N.C. – For outstanding service to Raleigh Section 1113 and the society by establishing and leading an ISO support group and educating quality and non-quality professionals in auditing, quality management, environmental systems, Malcolm Baldrige, and Sarbanes Oxley; and for applying these concepts in a non-traditional corporate environment.

Andrija Milivojevich, The Knowledge Management Group, Mississauga, ON, Canada – For exemplary work advancing quality and Six Sigma in corporate Canada; for being champion of innovation through statistical methods to resolve technical uncertainties in the Canadian business

community; and for being a vocal promoter for quality and Six Sigma through the Canadian federal government's scientific research and experimental development tax incentive program.

Raul F. Molteni, Molteni & Asociados, Buenos Aires, Argentina – For spreading and applying the best quality management practices in Argentina and South American countries; for creating Argentine and Paraguayan National Quality Awards; for championing quality circles, benchmarking, FMEA, QFD, and other techniques; for being a recognized leader of Lean Six Sigma techniques; and for creating national awareness for improvement.

Vijayan N. Nair, University of Michigan, Ann Arbor, Mich. – For significant research contributions to quality improvement; for editorial service to ASQ journals; and for leadership in promoting industrial statistics.

Kim S. Niles, Alphatec Spine, Inc., Escondido, Calif. – For long-term support of San Diego Section 703; for long and outstanding assistance to members of the leadership team; for support of student participation in ASQ; and for ASQ participation in local charities.

Gregory F. Piepel, Pacific Northwest National Laboratory, Richland, Wash. – For outstanding contributions to the experimental design and analysis of mixture experiments; for important applications of statistics and quality to nuclear waste immobilization; and for service to the profession.

Steven Richard Pollock, Humana, Inc., Louisville, Ky. – For his career of leading quality improvement efforts and sharing his knowledge and wisdom through business sponsored initiatives and institutions of higher learning; and for embodying the best intentions of ASQ as a service and educational organization.

Denise E. Robitaille, Robitaille Associates, Kingston, Mass. – For outstanding contributions in section leadership of Boston and Olde Colony sections; for international participation in ISO standards development; for international presentations of quality-related subjects such as effective corrective actions; and for authoring eight books related to quality and more than 60 published articles.

Norma Simons, Simons-White & Associates, Ann Arbor, Mich. – For her commitment to and outstanding achievements in quality improvement through teaching, training, and publications; and for her dedicated service contributions to her section and the Society.

Nicholas L. Squeglia, N.L. Squeglia & Associates, Essex, Conn. – For a lifetime of significant contributions and his commitment to the quality profession through teaching, training, and publications; and for his decades of dedicated service to the Society and the quality profession at the regional and section levels in many capacities.

Sunil Thawani, Sama Dubai, Dubai, United Arab Emirates – For his outstanding leadership in promoting, educating, and implementing TQM and business excellence concepts, tools, and methodologies; for sharing his rich and hands-on experience through his book, case studies, and presentations; for his significant contributions to business excellence award programs in U.A.E; and for promoting ASQ's interests in the region.

Johan Veltmeyer, Griffith University, Robina, Queensland, Australia – For outstanding contributions to quality leadership and continued development throughout Australia by contributions to professional societies and specifically to sustained quality leadership in the Australian defence sector; and for distinction in the management and execution of quality-related activities for many years in several prominent Australian defence companies.

Gamal S. Weheba, Wichita State University, Wichita, Kan. – For outstanding leadership in quality education activities by his teaching, writing, and promoting quality concepts; and for his service to the Society by devoted regional section leadership and management.

Linda Westfall, The Westfall Team, Plano, Tex. – For dedicated service to the field of software quality by chairing the effort to establish the Certified Software Quality Engineer certification; for chairing local and national software quality organizations and software quality conferences; and for promoting software quality through her presentations and publications.

ASQ BOULDER SECTION #1313 COURSE DESCRIPTIONS

Revised 11-06-2008

1301 – CERTIFIED QUALITY ENGINEER (CQE) REVIEW

This is a refresher course for those preparing to take the ASQ Certification exam. This course is advanced and intense. The instructor has an excellent text specific to this course, which is provided at no additional cost. It is recommended the student bring a copy of Juran's Quality Handbook, 5th ed., which can be purchased for about \$135 through ASQ but used copies can often be found for much less on the Internet. The students must bring their own calculator. For additional details or questions, contact the Education Chair.

1302 – CERTIFIED QUALITY AUDITOR (CQA) REVIEW

This is a refresher course for those preparing to take the ASQ Certification exam. This course adds strength and credibility to your auditing experience plus prepares you for taking the ASQ Certification exam. The exam requires that you have some auditing background and you need to meet certain minimum requirements. Each student needs to purchase the latest edition of the CQA Primer published by the Quality Council of Indiana (QCI) prior to the first class (cost is approximately \$65). To order, contact QCI at 1-800-660-4215 or www.qualitycouncil.com. A recommended book to also purchase is Management Audits, 3rd ed. by Allan Sayle, which can also be purchased through QCI at a discount. It may also be found used, for less on the Internet. For additional details or questions, contact the Education Chair.

1305 – CERTIFIED SOFTWARE QUALITY ENGINEER (CSQE) REVIEW

This is a refresher course to aid in your preparation for taking the ASQ Certification exam. The Certified Software Quality Engineer is a professional who has comprehensive understanding of software quality development and implementation, a thorough understanding of software inspection, testing, verification, and validation, and can implement software development and maintenance processes and methods. The exam requires you have minimum software testing or development experience and you must meet certain minimum requirements. Each student needs to purchase the latest edition of the CSQE Primer published by the Quality Council of Indiana (QCI) prior to the first class (cost is approximately \$70). To order, contact QCI at 1-800-660-4215 or www.qualitycouncil.com. For additional details or questions, contact Education Chair.

1321 – SIX SIGMA SIMPLIFIED

This is an introductory course that will cover the benefits, basic tools, core analysis processes, and success planning for starting a six sigma program. It covers the fundamental concepts for a small to medium size team program and explains the tools for transitioning into a Six Sigma organization. The class has simplified practical applications of improvement processes and data analysis. Course books and other supporting materials are approximately \$27 and are in addition to the course fee. This course is geared toward company leaders of continuous improvement as well as six sigma team members. No prior knowledge of six sigma is required. This is a wonderful class to start the "ideas flowing" for your organizational improvement goals. For additional details or questions, contact Education Chair.

Suggest to keep this handy for current and later education course interests for yourself or others. They are excellent courses at special rates for ASQ members and non-members. For more information please contact our Section Education Chair, **Ron Sedlock, 303-716-5873** or rsedlock@msn.com

Winter 2008 ASQ Boulder Section #1313 Course Offerings

Updated 11-06-2008

Course Name	Instructor	Course Fee (1)	Exam Date	ASQ Exam Application Deadline	Course Dates & Times	Course Registration Deadline
Developing a schedule for Oct 2008 -underway <small>(see additional training resources on page 8)</small>						

(¹) Course fee for ASQ or other professional society member/non-member. (2) Cost of primers, texts, workbooks, etc. are not included and must be purchased by the student prior the first class. Contact the Boulder Education Chair, Ron Sedlock, (information below) for details.

COURSE REGISTRATION INFORMATION

You do not have to be a member of ASQ to attend a class however, members of ASQ and other professional societies receive a discount for classes. Local Quality professionals teach all classes in the Boulder/Longmont/ Broomfield area unless otherwise noted. We contact you at least two weeks in advance of the class start date for the exact location. Classes are typically held at a company that employs one of the students. You may nominate your company for hosting a class. Directions and registration confirmations are provided. Participants receive a certificate upon completion of the course. We need a minimum of about 4 - 5 students to hold a course and we reserve the right to cancel or postpone classes not having enough students. A full refund will be given if minimum class registration requirements are not met. If you cancel within two weeks prior to a class beginning you may not receive a refund.

ASQ CERTIFICATION REVIEW COURSES: These courses are intended as a refresher course for those preparing to take the ASQ Certification exam. These courses are typically not introductory and are intended for people with either academic and/or on the job experience. NOTE: Enrollment in a class DOES NOT enroll the student for the certification exam. The student is responsible for confirming exam dates and application deadlines with ASQ Headquarters. Qualification requirements for sitting for an exam and information regarding exam applications may be obtained by calling ASQ Headquarters at 1-800-248-1946 or go to <http://www.asq.org>.

INSTRUCTORS & COURSE DESCRIPTIONS: A list of instructor biographies and course descriptions can be found on the ASQ Boulder Section web site, <http://www.asq1313.org/> **COURSES LOCATIONS:** Contact the ASQ Boulder Education Chair, Ron Sedlock, to see if the class you want can be made available in the Colorado Springs, Denver, Loveland or Ft. Collins area.

GUARANTEE: If you pay for and take one of our ASQ Certification review courses and still fail the Certification Exam, you may retake the course for free as many times as you need. The instructor reserves the right to charge for course materials (e.g., handouts, etc.). Your ASQ section leadership is committed to meeting your quality-related education and certification needs. If you have any questions about a particular course, please contact the instructor or the Education Chair, Ron Sedlock at: 303-716-5873 or rsedlock@msn.com

ASQ #1313 COURSE REGISTRATION FORM

Please complete the following information as thoroughly as possible. In case of a schedule change or cancellation, we really appreciate two phone numbers to contact you.

Student's Name: _____ ASQ Membership #: _____

Title: _____

Company name: _____

Address: _____

Daytime phone: _____ Night time phone: _____

FAX: _____ E-mail: _____

Course # and Name: _____

Course Start Date: _____

Course Fee: \$ _____ (ASQ Member) \$ _____ (Non-member)

Please enclose a check payable to "ASQ Section 1313" and mail this form with your check to:

Ron Sedlock 12474 West Nevada Place #207 Lakewood, CO 80228-3222
rsedlock@msn.com 303-716-5873

Additional Non-ASQ Boulder Section (or) Non-ASQ Denver Section Training Resources

the quality Catalyst, Inc

ASQ Boulder Members:

As valued customers, I would like your input. I'm currently putting together my training offerings for the spring of 2009.

If you or your company have specific training needs, please let me know. Based on the voice of customer (that's you!), I will be designing various public seminars and in-house training classes. Your input will be highly regarded and is greatly appreciated.

At your service,

Ron Sedlock

the quality Catalyst, Inc.
phone: 303-716-5873 or 303-587-9153 (cell)
www.thequalitycatalyst.com

Cavendish Scott Inc: ISO 9000:2008 Transition and Training Courses

Course Name: ISO 9001:2008 Upgrade and Transition Workshop

- Includes all standards, materials, meals, Comprehensive, Effective and Fun
- 1 day long course offered: 19 Dec 2008 or 19 Jan 2009
- With the release of the new 2008 standard we are presenting a formal transition training class intended to exceed transition requirements for QMS auditor transition to ISO 9001:2008 QMS qualifications.
- This course will review the whole standard in detail, consider interpretation, likely evidence audited and applications. All changes to the 2008 version will be highlighted and discussed.
- Your Registrar will insist you formally address the 2008 version
- There are no new requirements in the 2008 version and generally this means that no additional work is required. However registrars and certification bodies will insist on formal training, formal understanding and formal validation that you have accommodated the changes in your existing systems.
- Auditors will formally require transition training
- This course is designed to exceed transition training requirements and present it in a fun way that gives substantially more than just looking at the changes. Now is the time to update your understanding of the whole ISO standard. Certificates will be provided to facilitate your transition.
- Two-day Course Fee - \$299

Course Name: IATCA Certified ISO 9001:2008 Lead Auditor Training Course

- Includes all standards, materials, meals and on site audit at a local company. Comprehensive, Effective and Fun
- Week long course offered: 8-12 Dec 2008, Denver, CO
- This course will also be addressing the changes for the newly released version of the standard, ISO 9001:2008. This course will qualify as transition training for qualification as an ISO 9001:2008 QMS auditor.
- You will gain significant expertise in the concepts of process definition and improvement, the ISO standard and auditing techniques.
- The course provides you with practical skills to add value to your organization's ISO 9000 Program. It is the most comprehensive and intensive learning environment to fully prepare you for your own ISO 9000, quality and business improvement projects
- This course is ideal for new and experienced auditors, ISO project managers and management wanting to gain a broader understanding of the standard.
- This is the formally recognized training class that is currently a requirement to qualify as a professionally registered auditor.
- It is 5 days (M-Fr) and is an intensive but fun learning environment with many exercises, role plays and an actual ISO audit at a local organization to test theoretical skills learned during the course.
- The fee of includes all materials, continental breakfast, lunch and refreshments.
- Course Fee \$1699 with discounts for multiple registrations Discounts are available for 3 or more registrations

Cavendish Scott Inc Contact and registration information

Phone: 303-480-0111

FAX: 303-480-9000

Address: 245 South Downing Street, Denver, Colorado 80209

e-mail: training@cavendishscott.com

Web site: <http://www.CavendishScott.com/>