



The next ASQ Boulder Section meeting will be Thurs, Nov 19th at Covidien Corp / Boulder facility. The tutorial starts at 5:30pm and the main presentation starts at approx 6:30pm. Please see page 3 for more details.

NOVEMBER CHAIR MESSAGE

Hello! We are well into the autumn season with one more section meeting in 2009 scheduled for Thursday, 19th November 2009. We are excited to present the main topic of "How to Influence Management" presented by Joe Wojniak, ASQ Section 1313 Vice Chair. **Note that this meeting will be held at Covidien, 5920 Longbow Drive, Boulder, CO in Building 2.**

For full directions and a map of the campus please refer to the details on page 3 of the newsletter. We look forward to seeing you there. *As a reminder, invite a fellow quality colleague to join you who is not a current member of ASQ and Section 1313 will donate \$50 towards the cost of their new membership.*

In the current economic environment, I personally challenge each of you to seriously consider the positive impact that ASQ can have on your personal and professional development. Quoting A.V. Feigenbaum in the November 2009 Quality Progress Article, "Spring in to Action", "...a total quality foundation ... can become a centerpiece for America's economic recovery and the return to strong and successful business growth." ASQ Section 1313 wants to partner with you to achieve the personal and professional growth that is needed to make you and your company successful.

I would like to remind you of our new mission statement which is supported with the value added meeting topics, extensive networking opportunities, and professional exam preparation courses designed to help you be most effective when taking your exams. "The mission of ASQ Section 1313 is to promote the quality profession through personal development of members in order to enhance the profitability of businesses in Boulder and the surrounding geographical area."

As a reminder, the Denver ASQ section is offering a one day Career Enhancement workshop on Thursday, 12th November 2009 at the Regis University DTC. Full details are available at <http://www.asqdenver.org/Workshop.htm>.

Remember, this is YOUR organization. Success depends upon YOUR participation. See you at the 19th November 2009 meeting.

Sincerely, Rebecca Jessep
ASQ Section 1313 Chair

ASQ'S Customer Care Center:

E-MAIL: help@asq.org

PHONE: 800-248-1946

FAX: 414-272-1734

USPS ASQ Communications

MAIL: 600 N. Plankinton Ave.

Milwaukee, WI 53201-3005

We suggest that you go to the ASQ National web-site at: www.asq.org for complete ASQ national news, regional event links, books, courses, yearly certification testing, re-certifications, conferences, ASQ Divisions and on-line membership forms, including member upgrades and what is needed to update your own member profile. And, while you are on the internet, be sure to visit **ASQ Boulder Section website** at: www.asq1313.org

Did You Know? The ASQ Divisions and Sections offer approx. 70 scholarships, some of which go untapped due to limited number of the student applicants. We suggest you go to the ASQ National website's **HTML links** to explore the different scholarships that are available.

Wed, December 9th "ASQ Boulder Section Spouses (or) Significant Others Night" at the Boulder Dinner Theater, the show is: **"Singing in the Rain"** Open to any #1313 members at \$20 per seat, reg \$42, RSVP to Gerry Naugle at the section meeting on Nov. 19th. Please see page 3.

ASQ National News

Baldrige Healthcare Winners Reveal Best Practices

In this free, three-part webinar series, Dr. Kathleen Goonan, Joseph Muzikowski, and Patricia Stoltz, authors of the recently published *Journey to Excellence: How Baldrige Health Care Leaders Succeed*, discuss Baldrige best practices in healthcare with three key leaders of the Poudre Valley Health System, recipient of the 2008 MBNQA in Healthcare. For more information on the webinars, see the ASQ main website at:

www.asq.org

ASQ National News is continued on page 4

ASQ#1313 Officers & Committee Chairs 2009-10

ASQ Section 1313		Boulder, CO		Phone: 303-604-6694 weilspolly@comcast.net	Phone: 303-641-1335 e-mail: stewartqm@qwestoffice.net
Title: Chair Name: Rebecca Jessep Phone: 303-587-7067 E-mail : rebeccajessep@hotmail.com	Title: Vice Chair Name: Joe Wojniak Phone: 800-635-5267 E-Mail: joe.wojniak@yahoo.com	Title: Newsletter Editor Name: Gerry Naugle Phone: 303-591-2830	Title: SMP Name: Melody Sands Phone: 303-404-2288		
Title: Secretary Name: Melinda Schones Phone : 303-359-5531 E-mail: mschones2002@yahoo.com	Title: Treasurer Name: Ewald Schekert Phone: 303-702-9009 E-mail: Schelert@mesanetworks.net	e-mail gnaugle@earthlink.net	Title: Programs Name: Guy Harris Phone: 303-470-7020 E-Mail: harrisqb@comcast.net		
Title: Re-Cert Name: Larry Derouin Phone: 303-431-9287 E-Mail: LWDerouin@comcast.net	Title: Internet & Website Name: Arnold Miller Phone: 303-385-6671 E-Mail: Arnold.miller@openwave.com	Phone: 303-604-6694 E-mail: weilspolly@comcast.net			
Title: Publicity and VOC Name: Byron Murray e-mail: byron.murray@yahoo.com	Title: Membership Name: Maggie Brinkel e-mail: mbrinkel@comcast.net				
Title: Financial Auditing Name: Wells Lange	Title: Education Chair Name: Gretchen Stewart				

#1313 Upcoming Meeting Information	Page 3
ASQ National & Boulder Section News	Pgs 4- 7
Boulder Section Course Descriptions	Pgs 7-8
Boulder Section Courses Offerings News	Page 8
Boulder Courses Registration Form	Page 10
Non-ASQ Section Training Offerings	Page 10
QA Job Postings	Pgs11-12
CPEX Events Info and Summary	Pgs12-14

QUALITY CRUISE PLANNING



WE HAVE THE BEST PRICES AFLOAT!

Carnival • Celebrity • Holland America • Princess • NCL • Royal Caribbean...

- Best Values on all Cruise Lines •
- Individual & Group Cruise Rates •
- Worldwide Cruises • Exotic Destinations •

For More Information and a Free Brochure Contact:
Melody Sands, MCC - Cruise Specialist
I Plan Your Vacation As If It Were My Own!
303.404.2288 • 1.877.801.9492
www.gimmeabreakvacations.com

FST#ST36334 / CST#2034468-40



MBNQA

For info on the Malcolm Baldrige National Quality Award Program, visit www.quality.nist.gov

CPEX

For info on the Colorado Performance Excellence Program (Colorado State quality and business performance program), visit www.coloradoexcellence.org Local contact: Executive Director, Mr. Tom Mauro tmmauro@coloradoexcellence.org (or) at 303-893-2739 Please see **page 11** in this newsletter for the most recent information on upcoming winter 2009 CPEX activities and events. **The Boulder ASQ Section is a sponsor of the CPEX at the Elk Level / Level 1.**

ASQ #1313 Tutorial & Main-Presenters for Upcoming Meetings

as of: **08 Nov 2009**

All Boulder Section tutorials start at 5:30pm on the 4th Thurs of each month, except where the date or any other aspect of the meeting is denoted in **bold blue font**.

Thurs, November 19th:

Joe Wojniak of Covidien Corporation/Boulder, on: "**How to Influence Management**"

Abstract: Have you ever been frustrated with trying to get people to do things the right way? This is a challenge we all face, unfortunately people with technical backgrounds are faced with a "language" barrier when discussing issues with other departments. Even technically trained people may not have a background in quality techniques or if they are familiar with the tools their departmental objectives may seem contrary to our own. "How to Influence Management" presents techniques and strategies for becoming influential within the organization.

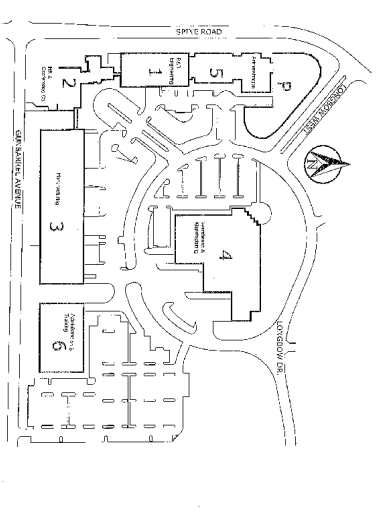
Speaker Bio: Joe Wojniak is a Senior Quality Engineer at Covidien - Energy Based Devices and an ASQ Certified Quality Engineer. Covidien - Energy Based Devices is a medical device manufacturer of electro-surgical, RF, and microwave ablation generators and instruments.

30-Min Tutorial: **Tanja Beshear** of Covidien Corp/Boulder, on: "**Resources for People in Job Search**"

Abstract: You might have been affected by unemployment yourself, or have family members, friends or neighbors that are in active job search. You might be curious to know what you are actually worth in the market, or you are exploring alternative career options. No matter what the reason, together we will take a look at resources, tools and methods available for people in job search.

Speaker Bio: Tanja Beshear is a Product Stability Group Leader at Covidien. She has over 20 years of Quality Management experience in high-tech design and manufacturing, working for multi-national corporations (Siemens, Infineon, OSRAM, JDSU) as well as for successful start-ups. Tanja was in active job search after being laid off from JDSU in November 2008, while the stock market was in free fall. She successfully transitioned from the data/telecom industry into her current position in medical devices. Tanja is a CRE (certified reliability engineer) and a senior member at ASQ.

The meeting will be held in the Pike/Evans conference rooms in the basement of Building 2. Please enter through the "Cafeteria" doors where you will be required to check in and will be directed to the meeting room location. If there are questions, please contact Rebecca Jessep, ASQ Section 1313 Chair, at rebecca.jessep@covidien.com or 303-530-6484. Pls rotate view below by counterclockwise 90 degrees



Wed, December 9th "ASQ Boulder Section Spouses (or) Significant Others Night" at the Boulder Dinner Theater, the show is: **"Singing in the Rain"** Need to RSVP to Gerry Naugle by phone msg to 303-591-2830 (or) by e-mail to: gnaugle@earthlink.net by 5:00pm on 20th of Nov, 2009 and with a payment of \$20 per ticket made to "ASQ Boulder Section" and USPS mailed to: Gerry Naugle at: P.O. Box 3783 Boulder, CO 80307 by 20 Nov to secure your ticket(s). As of Nov 7th, twelve of the twenty tickets are reserved and paid for.

[ASQ National News , cont](#)

ASQ Offers Free Webinar on Customer Service Measurement

Webinar Focuses on Achieving Customer Service Objectives

Milwaukee, Wisconsin— In today's challenging economy, providing quality service can be a major competitive advantage—but it can be difficult to define and measure. **ASQ (American Society for Quality)**, www.asq.org, invites business professionals to register for a **free webinar** that spotlights how service quality measurement, data analysis and planning can make a positive impact for your business. The webinar, <http://www.asq.org/webinars/past/ws10199.html> will be available on demand via the ASQ Web site.

This free webinar, which lasts approximately 25 minutes, will provide a helpful overview to service quality measurement including analyzing existing data and planning specific strategies; providing means of measuring to obtain tangible and objective customer survey results; and analyzing appropriate customer data to draw conclusions, and/or make recommendations for improvement. The tools outlined will be of value to any organization whether it is service, manufacturing or government.

The content of the webinar is a preview of a new virtual training course offered by ASQ on service quality measurement, which includes three one-day sessions:

Part 1: *Service Quality Measurement: Planning* on Tuesday, November 17

Part 2: *Service Quality Measurement: Measuring* on Friday, November 20
Part 3: *Service Quality Measurement: Analyzing* on Tuesday, December 1

For more information on training, visit <http://www.asq.org/service-quality-measurement/index.html>. Webinar presenter **Jim Jubelirer** has designed and implemented programs that bring the voice of the customer into organizations facing complex competitive challenges. His clients are drawn from a wide variety of industries and include GE, Harley-Davidson, Fidelity Investments, Freddie Mac, Royal Caribbean Cruises and Hewlett-Packard. Jubelirer is active in various trade associations and is on the faculty of the ASQ Professional Development seminar series. "Service quality is one of the most crucial points of difference for any business but it can be difficult to navigate," said Jubelirer. "Through this webinar and subsequent training, we are offering a road map that will help businesses achieve their customer service objectives."

Editors note: This is the equivalent of free consulting being provided by ASQ experts, well worth your or your company's time and effort.

ASQ Online Community Offers New Functionality

Ever want to upload and share files, post comments, and instant message with quality professionals who share your interests? Now you can with the announcement of ASQ's newly launched online community. The community site is completely user driven, allowing you to easily create (or join) a network or blog on a particular topic. Visit this new ASQ services site at: <http://community.asq.org>

Updates to ASQ Recertification Journal

There are changes to the recertification journal categories, including more opportunities for RU credits, and the categories have been better de-fined to make recertifying easier. The 18 RU credit amount remains the same. To order a new journal, call the ASQ Customer Care at: 1-800-248-1946 and ask for item B0525.



Purchase the new ISO 9001:2008 standard today from ASQ!

Have you transitioned to ISO 9001:2008 yet? ASQ is your **official** source for the latest version of the ISO 9001 standard and all your ISO needs. This new standard will replace ANSI/ISO/ASQ 9001:2000 and applies to any size organization—small, medium, or large—and all types of organizations—private or public sector. Because you are an ASQ member, you can take advantage of member pricing!

Purchase this new standard and:

- Manage your processes effectively
- Enhance customer satisfaction
- Meet customer and applicable statutory and regulatory requirements

Order the hardcopy or electronic version of the standard from ASQ today!

Looking for more ISO solutions?

ASQ is your one-stop shop for all your ISO needs. Visit www.asq.org/iso9001 today.

How Would You Eliminate Waste in the Healthcare System?

As a valued ASQ member and quality professional, you're accustomed to eliminating waste using quality tools. A new study verifies that the current waste in the U.S. healthcare system costs the country between \$505 billion and \$850 billion annually. If you were the lead problem-solver for the U.S. healthcare system, what would be the first improvement you would make? We're asking ASQ member leaders to recommend effective solutions to eliminate healthcare system waste by participating in a survey linked from the main ASQ website, at: www.asq.org Thanks.

ASQ Boulder Section News

USPS correspondence address for the Boulder ASQ Section is:

ASQ Boulder Section

P.O. Box 21595

Boulder, CO 80308-4595

Note: All education & course registration materials should be sent to Section Education Chair (see page 10)

Boulder Section's Charity Donation Program:

The Boulder Section exec board approved a policy of donating to bonafide local charities of \$100 per calendar quarter in 2008. If you have in mind a good local charity, let a Section officer know about it at a monthly meeting or bring to the attention of the entire exec board on letterhead. Enclose the information in an envelope and send it to the section correspondence address (above) or bring with you any information regarding your charity to pass on to, and for review by the exec board at their next meeting. Suggestions for the 1st, 2nd and 3rd quarters of 2010 are being accepted.

Unemployment Program for Membership Available from ASQ

ASQ headquarters is offering resources for members who have encountered job loss. One benefit for those who want to retain their membership, but have difficulty renewing because they are currently unemployed, are discounted membership dues. Participating members receive a discount on their membership renewal based on consecutive years of membership. Currently, membership dues are \$129 for current Full (formerly

Regular), Senior, and Fellow members. For more information, and to check out other resources available, visit <http://work.asqquality.org>.

The following is from Joe Wojniak CQE, of Covidien Corp and Boulder Section Vice-Chair

Eenie, Meenie, Miney, Moe and Resolving Conflict

I recently noticed that my daughter, who is 5, has started to rely heavily on “Eenie, Meenie, Miney, Moe” when making a difficult choice or when she and her sister both want the same toy, piece of candy, etc. This poem gives her a method to make a choice or resolve a conflict in a seemingly unbiased manner. I was curious to see if using this poem really delivered an unbiased result.

Eenie, Meenie, Miney, Moe,
 Catch a tiger by the toe.
 If he hollers let him go.
 Eenie, Meenie, Miney, Moe.

The 1st version has 4 lines, and an even number of words in each line. If “A” is the person pointed to first, then “B” (the one saying the rhyme) is chosen or gets the contested item, i.e. wins.

of

words 1st Version:

	A	B	A	B		
4	Eenie,	Meenie,	Miney,	Moe,		
	A	B	A	B	A	B
6	Catch	a	tiger	by	the	toe.
	A	B	A	B	A	B
6	If	he	hollers	let	him	go.
	A	B	A	B		
4	Eenie,	Meenie,	Miney,	Moe.		

[Return to top](#)

The 2nd version has 5 lines, but since all the lines have an even number of words the result is the same. “B” wins.

of

words 2nd Version:

	A	B	A	B		
4	Eenie,	Meenie,	Miney,	Moe,		
	A	B	A	B	A	B
6	Catch	a	tiger	by	the	toe.
	A	B	A	B	A	B
6	If	he	hollers	make	him	pay,
	A	B	A	B		
4	fifty	dollars	every	day.		
	A	B	A	B		
4	Eenie,	Meenie,	Miney,	Moe.		

[Return to top](#)

The optional ending adds 3 lines to the poem, with the last line having 5 words. This changes the result and “A” wins.

# of words	Optional ending:					
	A	B	A	B		
4	My	mother	told	me,		
	A	B	A	B	A	B
6	to	pick	the	very	best	one,
	A	B	A	B	A	
5	and	you	are	not	it.	

[Return to top](#)

The added lines now allow for an interesting tactic. Let's say the other person realizes that whoever gets pointed to first won't win. By adding the additional lines, the person who's pointed to first now wins.

So, "Eenie, Meenie, Miney, Moe" is not a fair way to resolve a contest and can be influenced to get a desired result. As far as being used to make choices, you can save yourself time by picking the "other one". However, this poem does provide a method for my daughter to make a choice. At times, it is not that important which piece of candy is chosen and that may be why the choice is difficult, because nothing differentiates one choice from the other. While the decision is in limbo, no action can be taken. This can be quite stressful, in any situation. What is important is that a choice is made and action can be taken.

Once the poem is recited, a choice is made. Every time the poem is recited a choice will be made. So the method is dependable, and remains a favorite method for making difficult choices. What can be more important than picking the right piece of candy?

ASQ BOULDER SECTION #1313 COURSE DESCRIPTIONS Revised 11-08-2009

1301 – CERTIFIED QUALITY ENGINEER (CQE) REVIEW

This is a refresher course for those preparing to take the ASQ Certification exam. This course is advanced and intense. The instructor has an excellent text specific to this course, which is provided at no additional cost. It is recommended the student bring a copy of Juran's Quality Handbook, 5th ed., which can be purchased for about \$135 through ASQ but used copies can often be found for much less on the Internet. The students must bring their own calculator. For additional details or questions, contact the Boulder Section Education Chair, Gretchen Stewart at: stewartgm@qwestoffice.net or 303-641-1335

1302 – CERTIFIED QUALITY AUDITOR (CQA) REVIEW

This is a refresher course for those preparing to take the ASQ Certification exam. This course adds strength and credibility to your auditing experience plus prepares you for taking the ASQ Certification exam. The exam requires that you have some auditing background and you need to meet certain minimum requirements. Each student needs to purchase the latest edition of the CQA Primer published by the Quality Council of Indiana (QCI) prior to the first class (cost is approximately \$65). To order, contact QCI at 1-800-660-4215 or www.qualitycouncil.com. A recommended book to also purchase is Management Audits, 3rd ed. by Allan Sayle, which can also be purchased through QCI at a discount. It may also be found used, for less on the Internet.

1305 – CERTIFIED SOFTWARE QUALITY ENGINEER (CSQE) REVIEW

This is a refresher course to aid in your preparation for taking the ASQ Certification exam. The Certified Software Quality Engineer is a professional who has comprehensive understanding of software quality development and implementation, a thorough understanding of software inspection, testing, verification, and validation, and can implement software development and maintenance processes and methods. The exam requires you have minimum software testing or development experience and you must meet certain minimum requirements. Each student needs to purchase the latest edition of the CSQE Primer published by the Quality Council of Indiana (QCI) prior to the first class

(cost is approximately \$70). To order, contact QCI at 1-800-660-4215 or www.qualitycouncil.com. For additional details or questions, contact Education Chair.

1321 – SIX SIGMA SIMPLIED

This is an introductory course that will cover the benefits, basic tools, core analysis processes, and success planning for starting a six sigma program. It covers the fundamental concepts for a small to medium size team program and explains the tools for transitioning into a Six Sigma organization. The class has simplified practical applications of improvement processes and data analysis. Course books and other supporting materials are approximately \$27 and are in addition to the course fee. This course is geared toward company leaders of continuous improvement as well as six sigma team members. No prior knowledge of six sigma is required. This is a wonderful class to start the “ideas flowing” for your organizational improvement goals. For additional details or questions, contact the Education Chair.

Fall/Winter 2009 ASQ Boulder Section #1313 Course Offerings

Updated 11-08-2009

Course Name	Instructor	Course Fee (1)	Exam Date	ASQ Exam Application Deadline	Course Dates & Times	Course Registration Deadline
Possible for the spring of 2010 #1305 - Certified Software Quality Engineer (CSQE) Review	Arnold Miller 303-385-6671 arnold.miller@openwave.com Location: Openwave, 11800 Ridge Pkwy, Suite 300, Broomfield, CO 80021	\$400/ \$450				

Course Name	Instructor	Course Fee (1)	Exam Date	ASQ Exam Application Deadline	Course Dates & Times	Course Registration Deadline
Underway #1301 Certified Quality Engineer (CQE) Review	Monrad Monson 303-272-9612 e-mail: monrad.monsen@sun.com Location: Boulder/Longmont/Broomfield area.	\$400/ \$450			Date: Sat 10/31, 11/7, 11/14, 2009 8am to 5pm (24 Hours)	

(1) Course fee for ASQ or other professional society member/non-member. (2) Cost of primers, texts, workbooks, etc. are not included and must be purchased by the student prior the first class. Contact the Boulder Education Chair, **Gretchen Stewart**, (contact information below) for details.

MORE INFORMATION: Summary from Section web page: <http://www.asq1313.org/courses.html>

FUTURE COURSES & LOCATIONS:

Contact the ASQ Boulder Education Chair, Gretchen Stewart at: stewartgm@qwestoffice.net or at: 303-641-1335 to see if the class you want can be made available in the Colorado Springs, Denver or Ft. Collins area. Let us know if there is a class you need but is not listed above. We may be able to offer that class in the future.

COURSE REGISTRATION INFORMATION

You do not have to be a member of ASQ to attend a class however, members of ASQ and other professional societies receive a discount for classes. Local Quality professionals teach all classes in the Boulder/Longmont/ Broomfield area unless otherwise noted. We contact you at least two weeks in advance of the class start date for the exact location. Classes are typically held at a company that employs one of the students. You may nominate your company for hosting a class. Directions and registration confirmations are provided. Participants receive a certificate upon completion of the course. We need a minimum of about 4 - 5 students to hold a course and we reserve the right to cancel or postpone classes not having enough students. A full refund will be given if minimum class registration requirements are not met. If you cancel within two weeks prior to a class beginning you may not receive a refund.

ASQ CERTIFICATION REVIEW COURSES: These courses are intended as a refresher course for those preparing to take the ASQ Certification exam. These courses are typically not introductory and are intended for people with either academic and/or on the job experience. NOTE: Enrollment in a class DOES NOT enroll the student for the certification exam. The student is responsible for confirming exam dates and application deadlines with ASQ Headquarters. Qualification requirements for sitting for an exam and information regarding exam applications may be obtained by calling ASQ Headquarters at 1-800-248-1946 or go to <http://www.asq.org>

INSTRUCTORS & COURSE DESCRIPTIONS: A list of instructor biographies and course descriptions can be found on the ASQ Boulder Section web site, <http://www.asq1313.org/> **COURSES LOCATIONS:** Contact the ASQ Boulder Education Chair, Gretchen Stewart at: stewartgm@qwestoffice.net or 303-641-1335 to see if the class you want can be made available in the Colorado Springs, Denver, Loveland or Ft. Collins area.

GUARANTEE: If you pay for and take one of our ASQ Certification review courses and still fail the Certification Exam, you may retake the course for free as many times as you need. The instructor reserves the right to charge for course materials (e.g., handouts, etc.). Your ASQ section leadership is committed to meeting your quality-related education and certification needs. If you have any questions about a particular course, please contact the instructor or the Boulder Section Education Chair (contact information above).

ASQ #1313 COURSE REGISTRATION FORM

Please complete the following information as thoroughly as possible. In case of a schedule change or cancellation, we really appreciate two phone numbers to contact you.

Student's Name: _____ ASQ Membership #: _____

Title: _____

Company name: _____

Address: _____

Daytime phone: _____ Night time phone: _____

FAX: _____ or E-mail: _____

Course # and Name: _____

Course Start Date: _____

Course Fee: \$_____ (ASQ Member) \$_____ (Non-member)

Please enclose a check payable to "ASQ Boulder Section" and please contact the Boulder Section Education Chair, Gretchen Stewart at: stewartgm@qwestoffice.net or 303-641-1335 for the USPS mailing information from her, for correspondence directly to her.

[Non-ASQ Boulder Section \(or\) Non-ASQ Denver Section Training Resources](#)

From: The quality Catalyst If you are interested in upgrading your quality skills I am offering the following three useful seminars:

- [Statistics: Principles and Applications \(November 10 and 11\)](#)**
- [Process-Based Auditing \(December 2 and 3\)](#)**
- [Providing Outstanding Quality Service \(December 9\)](#)**

If you have an interest, I can send you the details. If you have any questions or require additional information, do not hesitate to contact me. If you have specific training needs for 2010, let me know. I am currently putting together my public offerings for next year. All my classes can be customized to meet your in-house needs.

Best regards, Ron Sedlock the quality Catalyst Phone: 303-716-5873 or 303-587-9153 (cell)
www.thequalitycatalyst.com

QA Job Postings

Contact Mr. Al Suarez on any of the three following postings. (ofc) 303-753-9599 (cell) 303-885-8744
Alfredo.Suarez@na.manpower.com

1) Final Inspection Production Manager

Key Responsibilities:

- Leads, coordinates and monitors the Final Inspection production area.
- Sets up and maintains the test equipment.
- Ensures optimal operations.
- Cooperates closely with the Production Engineer regarding the use of test systems.
- Conducts troubleshooting analysis.
- Accountable for fault management in close cooperation with the Headquarters responsible product engineer.
- Responsible for recruiting and effectively organizing the Final Inspection team members.

Qualifications and Requirements:

- Must have a bachelor's degree or other educational equivalent in Electrical Engineering, Computer Engineering or other related area. with proven experience in business administration.
- Has at least 7 years of professional experience in Power Electronics, Electronic Manufacturing or related area. Ideally with a solid understanding of electronic control cabinets and computer programming.
- Must be computer literate, ideally with experience using LabView, Linux, SQL, Databases, Java, SAP, planning systems/approaches and measurement tools.
- Must have proven experience in a leadership role.
- Is flexible and focused in a busy work environment.
- Has a results-oriented work ethic and inspires the same in others.
- Must possess excellent interpersonal, organizational, and written and verbal communication skills.

2) Quality Engineer

Key responsibilities:

- Develops and integrates a quality system and leads quality improvement projects.
- Provides support and direction with regard to establishing effective quality control measures while working in close collaboration with Headquarters.
- Carries out quality control projects and ensures that quality requirements are properly identified and defined and that improvement measures are implemented and monitored to confirm effectiveness.
- Actively works to select the best suppliers and guides supplier quality management in line with company control procedures.
- Continuously improves supplier quality by adopting improvement plans with suppliers and carrying out supplier non-conformance management and cause analysis.
- Develops, implements and maintains project quality plans for quality control measures.
- Ensures that best practices are adopted within the supply chain to guarantee highest levels of product integrity.
- Manages 8D reporting (complaint management) and employs measures that allow for a continuous improvement process.

Qualifications and Requirements:

- Typically requires a master's degree in Electrical or Mechanical Engineering and a background in Quality Assurance or Quality Engineering.
- At least 7 years of professional experience in Quality Management are required as well as Technical Engineering expertise.
- Candidates with a bachelor's degree must have at least 10 years of proven relevant professional experience in Quality Management and Technical Engineering.
- Must have a profound understanding of Quality Management (ISO 9001/TS 16949) and Key Quality Standards.
- Must have a proven background in Quality Assurance and a thorough understanding of Quality Assessment tools and techniques: APQP (Advanced Product Quality Planning), PPAP (Production Parts Approval Process), Supplier and Process/Product Audit, Problem Solving/8D Reporting and FMEA/Control Plan.
- Must possess excellent interpersonal, organizational, and written and verbal communication skills and be persuasive while maintaining strong business perspective and initiative.
- Has proven experience in a leadership role.
- Has experience with process improvement and other related techniques and interacting with auditors and other 3rd parties.
- Must work with an attention to detail and a methodical approach.
- Working experience in an international company would be a plus.
- Must be willing to travel for audits, to oversee project negotiations and to support suppliers.

Compensation and Benefits:

- Competitive salary.
- Excellent benefits package, including health insurance.

3) Test Engineering and Repair Manager

Ref: 02005.1.9

Key Responsibilities:

- Leads the Test Engineering and Repair team.
- Coordinates and monitors the Test Engineering and Repair area.
- In charge of testing procedures and supervising repairs.
- In charge of recruiting and effectively organizing the Test Engineering and Repair team members.
- Ensures optimal operations.
- Cooperates closely with the Production Engineer regarding the use of test systems.


Qualifications and Requirements:

- Must have a degree or professional training in the electronics field with proven relevant professional experience in test engineering and business administration.
- Must have proven experience in a leadership role.
- Is flexible and focused in a busy work environment.

- Has a results-oriented work ethic and inspires the same in others.
- Must possess excellent interpersonal, organizational, and written and verbal communication skills.

Colorado CPEX News – Upcoming Event

ASQ International Team Excellence Event

 Here is the web link to learn more about this [ASQ event](#). For more information contact Geetha Balagopal, Administrator for the ASQ Team Excellence Award Process. She can be reached at 800-248-1946 or 414-272-8575 x7303 or e-mail at: gbalagopal@asq.org for more information.

There will be a regional event preliminary to the national event. The event in Colorado is scheduled for November 12-13 at the Regis DTC campus. When registering to be a judge, please specify you wish to judge at the Denver Regional event. The judging opportunity is OPEN TO ASQ MEMBERS ONLY and non-members may visit [here to apply](#) for membership BEFORE applying to be a judge. For further information in Colorado, please call Nancy Page Cooper, CPEX Board member, at 303-681-3392.

Immediate past CPEX “Quest for Excellence VIII” on Nov 5th


Colorado Performance Excellence

Thanks for your interest in the Colorado Performance Excellence (CPEX) organization! We represent a community of organizations and individuals dedicated to performance excellence. Other organizations that have adopted the performance excellence framework have demonstrated: Increased organizational learning and development; A sound management framework; Proven financial results; Documented benefits to employees, customers, the community, and other stakeholders; Ability to use the state award as a stepping stone to the [Baldrige National Quality Award](#).

Got CPEX?

Peak, Timberline, Foothills, or High Plains ([CPEX award levels](#))...CPEX is there for you!

Headlines/Hot Topics

-  **CPEX Quest for Excellence VIII - [presentations now available](#)**
- [Make a donation](#) to CPEX
- PVHS Baldrige Press Conference [on YouTube](#)



Poudre Valley Health System has received the [2008 Malcolm Baldrige National Quality Award](#) - the highest Presidential honor given to United States businesses and organizations that demonstrate performance excellence. PVHS is the only **healthcare organization** to receive the Baldrige award, the nation's top quality award, in **2008**.



Frequently Requested Categories of Information

[About CPEX](#) – where you can analyze our [Annual Report](#), learn about our [Award Recipients](#); access an informative [Brochure](#); glean [Knowledge & News](#) items; review our [Organization Chart](#), our [Vision & Mission](#) statements; and more...

[Applicants](#) – where you can find out [Why Apply](#) and [How to Apply](#); when [Workshops](#) are hosted to assist with the [Preparation of an Application](#); what the [Criteria](#) and [Fees](#) are; and more...

[Events](#) – where you can also get to our [General Calendar](#); and more...

[Partners](#) – where [Alliances](#), [Consultant Referral](#) and [Sponsor](#) information can be researched; and more...

[Volunteers](#) – where these stakeholder groups are represented: [Board of Directors](#); [Examiners](#), [Judges](#), [Leadership Team](#); other [Teams and Committees](#); and more...

For more information please contact Tom Mauro, CEO
Colorado Performance Excellence
P.O. Box 17545 Denver, CO 80217
Phone 303-893-2739 Fax 303-333-3005
Email: tmmauro@coloradoexcellence.org