



**The next ASQ Boulder Section meeting will be held on Thurs, March 22nd at Aircell Technology Corp with doors open at 5:30pm and the main talk at approx 6:10pm. Please see more meeting details on page 3
New job opening posted on pg. 14.**

MARCH CHAIR MESSAGE

The ASQ has established four strategic initiatives. What are the initiatives? Where does section 1313 fit into the strategy? How can we make a difference?

1) Continuing the communication the Boulder Section of ASQ Commitment to Excellence is a focus for 2012 and beyond.

2) Commitment to Excellence is a commitment to apply the Malcolm Baldrige principles to the management of ASQ operations. This will most strikingly impact the Section through the development of and execution to a business plan. What does our business plan look like? The standard business plan profile segments goals into six different areas: Impact, Membership, Loyalty, Means, Process and People.

3) Global ASQ Presence considers Impact as increasing our presence through the "Global Transformation" initiative (brand image) and through social responsibility. Social responsibility is defined as "actively contributing to the welfare of society."

4) Membership is all about growth of the organization. To whom we interface, the number of members engaged in activities and new membership. Improving member retention has been a major issue in ASQ over the last fifteen years. Membership in ASQ peaked in 1996 – 1998, and has steadily declined since. Retention of members in their first five years of membership is most critical. Loyalty looks to retention to address this issue.

5) Growing the Means of the organization is to increase the professional certifications and use of ASQ training opportunities. Pursuing these activities should also drive new membership and retention.

6) Process is all about performance. That is using technology to enable information sharing. Look for this through the new web site and other communication vehicles.

Where is our section without People? Section participation is driven by satisfaction. How can we get more engagement? How can we improve participation? How can we increase membership satisfaction? This is our challenge. Please feel free to inquire, or get involved in making the Section 1313 a world of difference in our area.

Mark Soderberg
Your Section 1313 Chair Person

ASQ'S Customer and Member Center:

E-MAIL: help@asq.org

PHONE: 800-248-1946

FAX: 414-272-1734

USPS ASQ Communications

MAIL: 600 N. Plankinton Ave.
P.O. Box 3005
Milwaukee, WI 53201-3005

We suggest that you go to the ASQ National web- site at: www.asq.org for complete ASQ national news, regional event links, books, courses, yearly certification testing, re-certifications, conferences, ASQ Divisions and on-line membership forms, including member upgrades and what is needed to update your own member profile. And, while you are on the internet, be sure to visit **ASQ Boulder Section website** at: www.asq1313.org

ASQ National News

Milwaukee, Wis., —The ASQ Board of Directors in November awarded Fellow status to 22 ASQ members for achieving distinction and pre-eminence in the technology, theory, education, application or management of quality control. "ASQ Fellows are extremely passionate — sharing their time, ideas and expertise to make the world we live in better through quality," said James Rooney, ASQ president. "These men and women truly are leaders in today's quality movement."

- According to ASQ bylaws, Fellow membership status may be awarded to those individuals who have been ASQ members in professional categories.
- Are sponsored by peers and endorsed by their ASQ section and/or division.
- Have been a Senior member for five years or longer.

The 2011 ASQ Fellows, in alphabetical order, are: Edward R. Arling, Quality Compliance Associates LLC, Lyons, Colo.

— "For outstanding leadership in practical application and promotion, education, and publication on quality and compliance improvements in the pharmaceutical and biopharmaceutical industry; for promoting and facilitating significant improvements to both government- and industry-based quality and regulatory programs on a global basis; and for support to ASQ CPGP Certification". (Ed Arling is Boulder Section Member – ed)

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ASQ #1313 Officers & Committee Chairs 2011-12

ASQ Section 1313 Boulder, CO	
Title: Chair Name: Mark Soderberg Phone: 303-905-8757 markosoderberg@hotmail.com	Title: Vice Chair Name: Rebecca Jessep Phone: 303-587-7067 rebeccajessep@hotmail.com
Title: Secretary Name: Joe Wojniak Phone : 303-530-658 joe.wojniak@yahoo.com	Title: Treasurer Name: John Beachman Phone: 720-313-2746 john.beachman@covidien.com
Title: Re-Cert Name: Gerry Naugle Phone: 303-591-2830 gnaugle@earthlink.net	Title: Internet & Website Name: Arnold Miller Phone: 303-466-2631 arn_miller@earthlink.net
Title: Publicity and VOC Name: Byron Murray byron.murray@yahoo.com	Title: SMP Name: Mike Ferraro Phone: 720-684-2035 michael.a.ferraro@seagate.com
Title: Financial Auditing Name: Ewald Schelert Phone: 303-702-9009 schelert@mesanetworks.net	Title: Education Chair Name: John Beachman Phone: 720-313-2746 john.beachman@covidien.com
Title: Newsletter Co-Editor Name: Gerry Naugle Phone: 303-591-2830 gnaugle@earthlink.net	Title: Newsletter Co-Editor Name: Bill Dunford Phone 720-340-0454 billdunford@hotmail.com
Title: Certification Name: Wells Lange Phone: 303-604-6694 wellsolly@comcast.net	Title: Program Name: Rebecca Jessep Phone: 303-587-7067 rebeccajessep@hotmail.com

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Online Content Exclusively for Members: Benchmarking Studies

Through an agreement with APQC (the American Productivity and Quality Center), ASQ offers access to a collection of benchmarking reports and metrics documents to members.

Log in with your member ID and password to access benchmarking data from organizations in a variety of industries. Each benchmarking study also includes case studies on individual organizations.



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SERVICES

- 2 -

[Upcoming ASQ #1313 Main Meeting Presenters](#) as of: [March 11thth, 2012](#)

[On March 22nd](#) Doors open at 5:30pm at Aircell Technology Corp Conference Room

5:30 PM Networking and hors d'oeuvres Place: AirCell Corp, 303 S. Technology Court, Building A, Broomfield, CO 80021

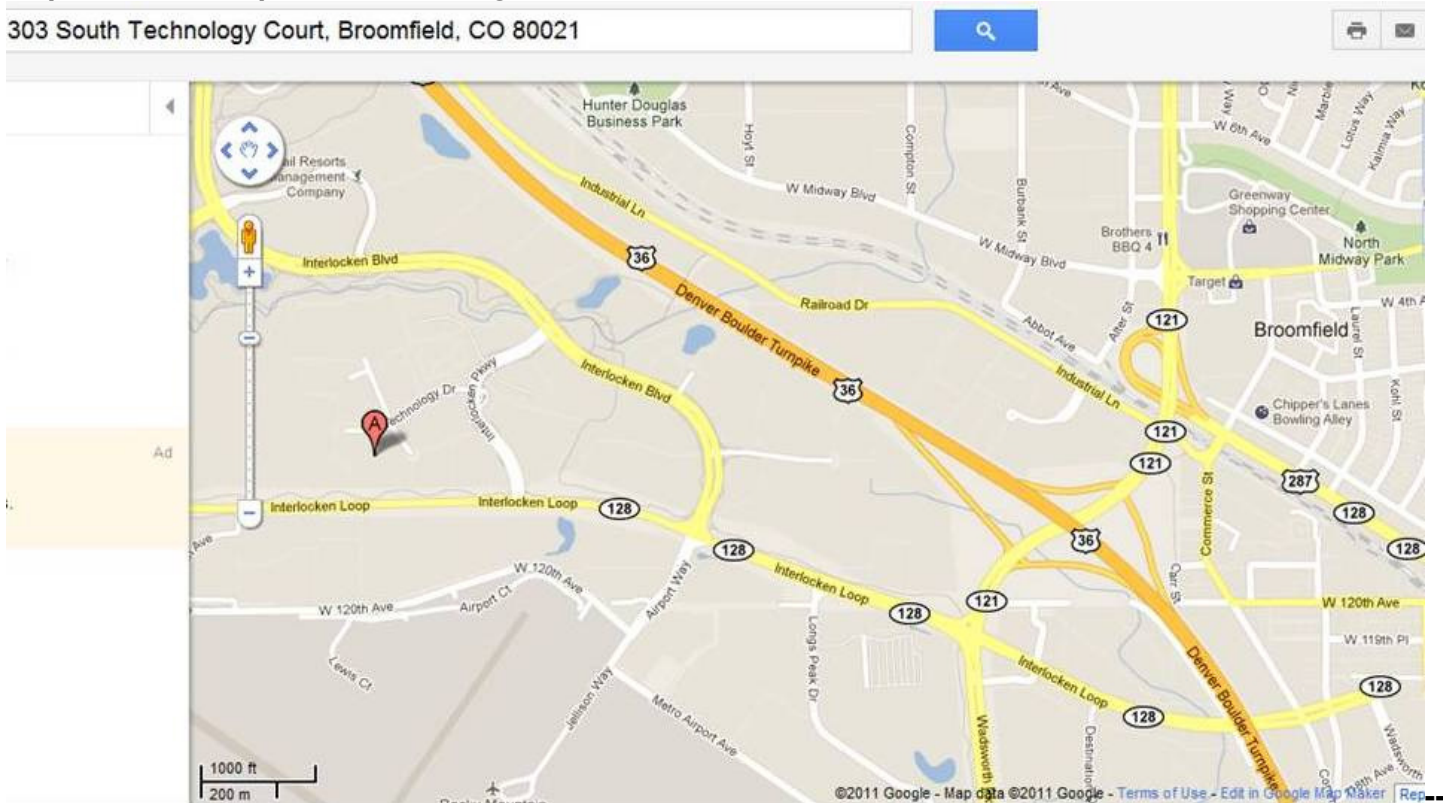
~6:00 PM Main Talk

Internet link: http://www.asq1313.org/meetings.html#2012_mar

Main Talk: Dawn Demko, Bidesix on: "Design of the QBok -- Design Inputs, and Review"
(dawn.demko@gmail.com)

Map to Aircell Corporation, Building A, Conference Room Note: Colo Hwy 121 in the map is Wadsworth Blvd

303 South Technology Court, Broomfield, CO 80021



BNQA For info on the **Baldrige National Quality Award Program**, visit www.quality.nist.gov

Note: the BNQA is currently transitioning to an enterprise organization

CPEX / RMPEX For info on the **Colorado / Rocky Mountain Performance Excellence Program (Colorado State quality and business performance program)**, visit www.coloradoexcellence.org

Contact: 303-893-2739 Please see page 17 of this newsletter for the most recent information on upcoming CPEX/RMPEX activities and events.

The Boulder ASQ Section is an active sponsor of the CPEX / RMPEX Organization.

[continued from page 1](#)

ASQ National and Boulder Section News

Call for Presentations – for RMQC - September 13-14, 2012

ASQ Denver Section 1300

P.O. Box 849

Conifer, Colorado 80433

303-571-9306

If you are interested in any of these positions or would like to know about other volunteer positions with ASQ Denver, please contact Laura Shipley (lshipley1224@gmail.com or [720.232.6981](tel:720.232.6981)).

2012 Location: DU Cable Center, Denver, CO

Theme: How to Ensure Quality in an Adverse Economy

Itinerary: exam preparation workshops, innovative and new ideas about quality, building buy-in, and skills enhancement

Sponsor: Colorado ASQ sections and various ASQ Divisions

Call for Presentations: You are invited to submit a presentation topic for consideration. Although we are not offering compensation for this event we will be aggressively advertising your name or company and offering links to your website.

Naturally you and any assistant would attend the conference and conference events free of charge.

Topics should be from the <http://asq.org/2009/04/guide-to-the-QBOK.pdf> ASQ QBOK topic list (pg 23-25)

Please submit the following information to: News@DenverASQ.org

- Are You Interested in presenting a 90-Minute Workshop, Keynote Speech, Either or Both?
- Would You Consider Being a Backup Speaker?
- Please send a Brief Bio and Resume (if you are chosen we will need a photo as well)
- One-Page Paper Outlining: Topic Concept, Learning Objectives

Thank you for applying, Larry D. Stern, Chair ASQ Denver

2012 ASQ – World Conference Article text continued on next page



[WCQI Has Valuable Learning and Networking Opportunities](#)

In addition to being eligible for the discounted early-bird registration rate, 100 featured sessions and workshops, and industry leading speakers, WCQI 2012 also offers a one of a kind opportunity to network and learn from your peers in quality.

With several exhibit hall events, dozens of informational booths, and session sizes that allow for personal attention, WCQI is the event of the year to connect with like-minded professionals.

[Learn more about the exhibit hall events and networking opportunities now.](#)

Register before March 30, 2012 to get early-bird rates.

To register at the early-bird rate call ASQ Customer Care at 800-248-1946 or register online.



Get the Full Conference Recordings for only \$49!

All conference attendees are able to purchase access to all of the session recordings for a reduced rate of \$49. There will be more than 100 flash video recordings available and each will be accompanied by a copy of the presentation and an MP3 audiofile of the session. See sessions you missed, review sessions you attended, and share sessions with your colleagues once you return.

Featured Sponsors:



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Executive Roundtable
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2012 World Conference Keynotes

Executives from The Boeing Company and The Coca-Cola Company are among four keynote speakers featured at ASQ's 2012 World Conference on Quality and Improvement, May 21 – 23 at the Anaheim Convention Center in Anaheim, CA. Keynote speakers include quality professionals, authors, and executives from world-renowned organizations.

All World Conference on Quality and Improvement attendee can choose to take a certification exam.

Exams are an additional fee that is not included in the regular WCQI registration. Exam Date: Sunday May 20, 2012
Exam Application Deadline: April 6, 2012 **Exams Available at WCQI 2012 are:**

[Certified Biomedical Auditor](#) [Certified Calibration Technician](#) [Certified HACCP Auditor](#) [Certified Manager of Quality/Organizational Excellence](#) [Certified Pharmaceutical GMP Professional](#) [Certified Quality Auditor](#) [Certified Quality Engineer](#) [Certified Quality Improvement Associate](#) [Certified Quality Inspector](#) [Certified Quality Process Analyst](#) [Certified Quality Technician](#) [Certified Reliability Engineer](#) [Certified Six Sigma Black Belt](#) [Certified Six Sigma Green Belt](#) [Certified Software Quality Engineer](#)

The NEW [Lean Certification exam](#) will also be offered. [Apply Now](#) for the May 20, 2012 exam date. Application deadline is May 4, 2012.



ASQ members take advantage of member pricing on upcoming training from the [ASQ Learning Institute!](#)

Instructor-led (Web-based) Training

If you don't have time or money to travel ASQ offers [Instructor-led \(Web-based\) training](#). Register for one of these upcoming courses:

March 2012

- [Supplier Management for the Medical Device Industry](#)
March 28-29, 2012

April 2012

- [Applying Lean to Pharmaceutical Manufacturing](#)
April 4, 2012
- [Implementing ISO 22000 and PAS 220 to meet the FSSC 22000 Audit Certification Scheme](#)
April 11-12, 2012
- [Lean Kaizen: A Simplified Approach to Process Improvement](#)
April 18, 2012

Instructor-led (Classroom-based) Training

[ASQ Instructor-led \(Classroom-based\) Training](#) allows users to learn in a traditional classroom setting. Upcoming courses will be held in Greenville, SC:

Greenville, SC - April 2012

- [ISO 13485 Lead Auditor Training \(RABQSA Certified\)](#)
April 16-20, 2012
- [ISO 22000:2005 Lead Auditor Training \(RABQSA Certified Examinations\)](#)
April 16-20, 2012
- [ISO/IEC 17025 Lead Assessor Training](#)
April 16-20, 2012
- [Understanding and Implementing AS9100C](#)
April 18-19, 2012

Blended Training

[ASQ Blended Training](#) combines our popular Web-based training and live virtual training with coaching and classroom-based training. Register today for:

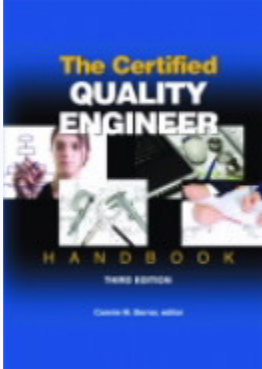
March 2012

- [ISO 13485:2003 Lead Auditor Training \(RABQSA Certified\) - Blended](#)
Begins March 22, 2012

ASQ Quality Press offers certification handbooks to help you prepare for your exam.

ASQ certification is a formal recognition by ASQ that an individual has demonstrated a proficiency within, and comprehension of, a specific body of knowledge. Nearly 150,000 certifications have been issued to dedicated professionals worldwide. ASQ offers a wide variety of books to help you understand each certification's body of knowledge. These Certification Handbooks will provide you with the most up-to-date information and help prepare those interested in passing the ASQ Certification exam.

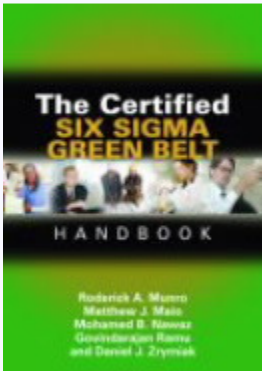
ASQ Quality Press books can be ordered online, or for special pricing on orders of 10 or more call ASQ Customer Care at 800-248-1946.



The Certified Quality Engineer Handbook, Third Edition

Connie M. Borrer, editor

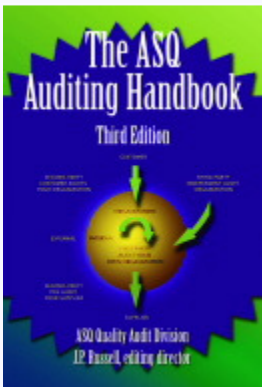
This third edition provides the quality professional with an updated resource that exactly follows ASQ's Certified Quality Engineer (CQE) Body of Knowledge.



The Certified Six Sigma Green Belt Handbook

Roderick A. Munro, Matthew J. Maio, Mohamed B. Nawaz, Govindarajan Ramu, and Daniel J. Zrymiak

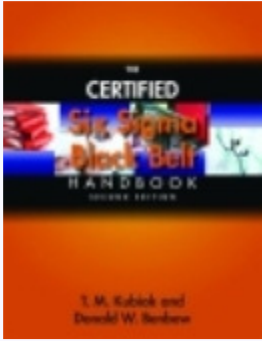
This reference manual is designed to help those interested in passing the ASQ's certification exam for Six Sigma Green Belts, those who may need to train future Green Belts, and others who want a handy reference to the appropriate materials needed to conduct successful Green Belt projects.



The ASQ Auditing Handbook, Third Edition

J.P. Russell, editing director

This best-selling handbook is organized to correspond exactly with the ASQ Certified Quality Auditor (CQA) Body of Knowledge (BoK). It provides comprehensive coverage for nearly every aspect of the audit function.



The Certified Six Sigma Black Belt Handbook, Second Edition

T.M. Kubiak and Donald W. Benbow

This second edition has been updated and revised to reflect the most recent Six Sigma techniques, and to match the ASQ Certified Six Sigma Black Belt Body of Knowledge (BoK).



The Certified Manager of Quality/Organizational Excellence Handbook: Third Edition

Russell T. Westcott, editor

This handbook provides comprehensive guidance for process improvement, describes tools and techniques to drive change, emphasizes sound management principles that have relevance even beyond the quality field, and can be a primer for new leaders and a go-to manual for experienced professionals.

For additional book offerings or to place your ASQ Quality Press order today, visit asq.org/quality-press/.

Updates to ASQ Recertification Journal

There are changes to the recertification journal categories, including more opportunities for RU credits, and the categories have been better defined to make recertifying easier. The 18 RU credit amount remains the same. The new journal can be downloaded and printed directly from the main ASQ National website at: www.asq.org "Certification Link" or by calling the ASQ Customer Care at: **1-800-248-1946** and ask for item **B0525**

All Boulder Section ASQ Fellows

Tripp Martin - Retired
International Auto Oversight Bureau
(248) 535-5670
trippm1@earthlink.net

Edward Arling (new)
Quality Compliance Associates
(303) 579-9443
edward.arling@gmail.com

Elizabeth Keim – ASQ Past President and Board Chair
Integrated Quality Resources, LLC
(303) 541-9127
liz.keim@comcast.net

BOULDER SECTION CORRESPONDENCE ADDRESS

ASQ Boulder Section
P.O. Box 21595
Boulder, CO 80308-4595

Note: All education & course registration materials should be sent to Section Education Chair (please see the last page of the education section for contact information)

1301 – CERTIFIED QUALITY ENGINEER (CQE) REVIEW

This is a refresher course for those preparing to take the ASQ Certification exam. This course is advanced and intense. The instructor has an excellent text specific to this course, which is provided at no additional cost. It is recommended the student bring a copy of Juran's Quality Handbook, 5th ed., which can be purchased for about \$135 through ASQ but used copies can often be found for much less on the Internet. The students must bring their own calculator. For additional details or questions, contact the course instructor or the Section Education Chair (his contact information is on page 10).

1305 – CERTIFIED SOFTWARE QUALITY ENGINEER (CSQE) REVIEW

This is a refresher course to aid in your preparation for taking the ASQ Certification exam. The Certified Software Quality Engineer is a professional who has comprehensive understanding of software quality development and implementation, a thorough understanding of software inspection, testing, verification, and validation, and can implement software development and maintenance processes and methods. The exam requires you have minimum software testing or development experience and you must meet certain minimum requirements. Each student needs to purchase the latest edition of the CSQE Primer published by the Quality Council of Indiana (QCI) prior to the first class (cost is approximately \$70). To order, contact QCI at 1-800-660-4215 or www.qualitycouncil.com. For additional details or questions, contact the course instructor or the Section Education Chair.

1322 – ASQ Exam BoK: Quality Concepts, Management and Leadership

This course covers the Body of Knowledge (BoK) any quality professional should know about quality. This covers the history of quality from philosophies to current day methodology. This course is a must for anyone pursuing ASQ Certification or seeking a professional quality career.

Cost includes materials fees

Prerequisites: None

Course Outline:

- Management and Leadership [Organization Structures; Strategic Planning, Team Processes]
- The Quality System [Quality Philosophies; System Models; Measuring Effectiveness]
- Customer Focus
- Supplier Chain Management
- Product and Process Design
- Product and Process Control
- Continuous Improvement
- Management Tools [The Seven Classic Quality Tools; Basic Management and Planning Tools; Process Improvement Tools; Innovation and Creativity Tools]

1323 – ASQ Exam BoK: Statistical Principles, Techniques and Applications

Learning the principles of statistics in an understandable way as well as practical applications in the workplace. From understanding variation to hypothesis testing to process capability studies -- this course covers it all. The course covers the Body of Knowledge (BoK) required for ASQ Certification Exams.

This is also excellent for any quality professional seeking a core understanding of the quantitative methods used in any improvement strategy such as Six Sigma or Lean covers the history of quality from philosophies to current day methodology. This course is a must for anyone pursuing ASQ Certification or seeking a professional quality career.

Cost includes materials fees

Prerequisites: Ability to understand basic mathematical expressions would be useful as well as ability to use a hand-held calculator.

Course Outline:

- Descriptive Statistics [Measures of Location; Measures of Spread; Shape of Distribution; Normal distribution]
- Concepts of Probability
- Statistical Decision-making [Central Limit Theorem; Test of Hypothesis; Alpha and Beta Risks]
- Statistical Process Control (SPC)
- Analyzing Process Capability
- Design of Experiments (DOE) [Full Factorials; ANOVA Tables; Partial Factorials (Taguchi)]
- Relationship Between Variables
- Reliability Statistics

1324 – ASQ CQE Book of Knowledge (BoK) Review

This course is designed to help you properly prepare to take and pass the CQE examination. The objective of the course is to help you put together a study plan. An overview of the Body of Knowledge (BOK) covered by this exam will be given. Detail study of the BOK is the responsibility of the student. Included in this course are effective test taking strategies

Cost includes materials fees

Prerequisites: None; however, the following ASQ Boulder Section courses would help those needing more detail knowledge:

- 1322 - ASQ Exam BoK: Quality Concepts, Management and Leadership
- 1323 - ASQ Exam BoK: Statistical Principles, Techniques and Applications
- Also there are requirements to be able to take the CQE exam.
- See ASQ website <http://www.asq.org/certification/quality-engineer/>

Course Outline:

- How to gather reference material
- How to do a self assessment
- How to develop a study plan
- The Body of Knowledge [Management and Leadership; The Quality System; Product and Process Design; Product and Process Control; Continuous Improvement; Quantitative Methods and Tools]
- What to take to the exam
- Test taking strategies

INSTRUCTORS & COURSE DESCRIPTIONS: A list of instructor biographies and course descriptions can be found on the ASQ Boulder Section web site, <http://www.asq1313.org/> **COURSES LOCATIONS:** Contact the ASQ Boulder Education Chair, John Beachman at: john.beachman@covidien.com or 303-530-6346 to see if the class you want can be made available in the Colorado Springs, Denver, Loveland or Ft. Collins area.

2012 ASQ Boulder Section Course Offerings

Updated 03-12-2012

Course Name	Instructor	Course Fee (1) (2)	Exam Date	ASQ Exam Application Deadline	Course Dates & Times	Course Registration Deadline
1301 - Certified Quality Engineer (CQE) Review	Monrad Monsen 303-272-9612 Location: TBD	\$400 members / \$450 others	Jun 2, 2012	Apr 13, 2012	TBD	TBD
1305 - Certified Software Quality Engineer (CSQE) Review	Arnold Miller 303-466-2631 Location: TBD	\$400 members / \$450 others	Jun 2, 2012	Apr 13, 2012	TBD	TBD
1322 - ASQ Exam BoK: Quality Concepts, Management and Leadership	Ron Sedlock 303-716-5873 or 303-587-9153 Location: TBD	\$270 per student + \$25 material = \$295 Total			TBD	TBD
1323 - ASQ Exam BoK: Statistical Principles, Techniques and Applications	Ron Sedlock 303-716-5873 or 303-587-9153 Location: TBD	\$270 per student + \$25 material = \$295 Total			TBD	TBD
1324 - ASQ CQE Book of Knowledge (BoK) Review	Ron Sedlock 303-716-5873 or 303-587-9153 Location: TBD	\$135 per student + \$15 material = \$150 Total	Jun 2, 2012	Apr 13, 2012	TBD	TBD

(1) Course fee for ASQ or other professional society member/non-member. (2) Cost of primers, texts, workbooks, etc. are not included and must be purchased by the student prior the first class. Contact the Boulder Education Chair, **John Beachman**, for details. FOR INFORMATION UP- DATES please go to the Boulder Section web page: <http://www.asq1313.org/courses.html>

If there is a class you need but is not listed above. We may be able to offer that class in the future.

COURSE REGISTRATION INFORMATION

You do not have to be a member of ASQ to attend a class however, members of ASQ and other professional societies receive a discount for classes. Local Quality professionals teach all classes in the Boulder/Longmont /Broomfield area unless otherwise noted. We contact you at least two weeks in advance of the class start date for the exact location. Classes are typically held at a company that employs one of the students. You may nominate your company for hosting a class. Directions and registration confirmations are provided. Participants receive a certificate upon completion of the course. We need a minimum of about 4 - 5 students to hold a course and we reserve the right to cancel or postpone classes not having enough students. A full refund will be given if minimum class registration requirements are not met. If you cancel within two weeks prior to a class beginning you may not receive a refund.

ASQ CERTIFICATION REVIEW COURSES: These courses are intended as a refresher course for those preparing to take the ASQ Certification exam. These courses are typically not introductory and are intended for people with either academic and/or on the job experience. NOTE: Enrollment in a class DOES NOT enroll the student for the certification exam. The student is responsible for confirming exam dates and application deadlines with ASQ Headquarters. Qualification requirements for sitting for an exam and information regarding exam applications may be obtained by calling ASQ Headquarters at 1-800-248-1946 or go to <http://www.asq.org>

ASQ #1313 COURSE REGISTRATION FORM

Please complete the following information as thoroughly as possible. In case of a schedule change or cancellation, we really appreciate two phone numbers to contact you.

Student's Name: _____ ASQ Membership #: _____
or other Society and #: _____

Title: _____

Company Name: _____

Address: _____

Daytime phone: _____ Night time phone: _____

E-Mail: _____ or FAX: _____

Course # and Name: _____

Course Start Date: _____

Course Fee: \$ _____ (ASQ Member) \$ _____ (Non-member)

Please enclose a check payable to "ASQ Boulder Section" and contact the Boulder Section Education Chair John Beachman at: john.beachman@covidien.com (or) 303-530-6346, to reserve your spot in the course that you want. Please send checks to the address below.

ASQ Section 1313 Education c/o Mr. John Beachman 2031 Amethyst Dr Longmont, CO 80504

GUARANTEE: If you pay for and take one of our ASQ Certification review courses and still fail the Certification Exam, you may retake the course for free as many times as you need. The instructor reserves the right to charge for course materials (e.g., handouts, etc.). Your ASQ section leadership is committed to meeting your quality-related education and certification needs. If you have any questions about a particular course, please contact the instructor or the Boulder Section Education Chair (contact information above).

Non-ASQ Boulder Section (or) Non-ASQ Denver Section Training Resources

2nd Annual Mile High Agile Conference

via ASQ Boulder: http://www.asq1313.org/loc_meets.html#agile_conf

Dates: 3 Apr 2012 from 8am to 9pm

Theme: Elevating Agility

The conference goal is to elevate the state of agile practices in the region, educating a wide audience from novices to gurus, technical professionals to business executives. We are building on the great success of our inaugural conference in 2011 which drew more than 450 attendees, making it one of the largest regional Agile conferences. Both attendees and sponsors gave the 2011 event exceptionally high marks for the quality of the content and attendee interaction.

We are looking for proposals on the following topics:

- Agile technical practices: hands-on-keyboard, highly practical sessions are preferred
- Agile quality practices & testing
- Executive & Leadership agility: for C-level agilists
- Agile Coaching
- Product management & product design
- Agile Boot Camp: topics for people new to agile development
- Agile Outside the Box: new, innovative agile topics - and topics that do not fit our other topic areas
- Lightning Talks: 10-minute passionate talks on anything in the Agile realm

In addition to the tracks above, the conference will also feature an Open Space track and an Agile Clinic where attendees can spend time with an Agile guru to have their pain points diagnosed and treated.

Sincerely,

Brad Swanson and John Nicol, MHA 2012 Program Chairmen

brad@ProperoSolutions.com phone: 303-981-7679

From: the quality Catalyst Inc.

If you have any quality training needs in 2012, keep me in mind. I offer various quality classes. If you are seeking ASQ certifications I do exam preparation classes for most certifications. I offer public seminars only if the demand is there. All my training can be offered "in-house". In-house training is more cost effective if you have 6 or more trainees.

Ron Sedlock

the quality Catalyst

phone: 303-716-5873 or 303-587-9153 (cell)

www.thequalitycatalyst.com

Colorado Quality Executive Network (CQEN)

This is a network of the top quality executive from various Colorado organizations. The purpose of CQEN is to share ideas on current quality trends and issues. Membership to the CQEN is by invitation only. Please pass on this information as appropriate.

For more information, contact

Ron Sedlock

the quality Catalyst

Phone: 303-716-5873 or 303-587-9153 (cell)

Email: ronsedlock@thequalitycatalyst.com

Quality Related Careers Job Postings

There is an Invitation For Bid open through 3 p.m. MDT on March 23 for providing Lean Consulting Services to the State of Colorado government. The State seeks to establish statewide master services agreements with Lean consultants for a series of projects that use the Lean business-efficiency methodology to achieve improvement of business processes within State government. More details available at the state's website:

<https://www.gssa.state.co.us/BdSols.nsf/OByCats/6367f7fbb9720d67872579bc0074e64a?OpenDocument>

PharmaJet has a New Position for a Quality Engineer

Company Overview: PharmaJet, Inc. is a medical device company dedicated to improving healthcare delivery to the global community by providing a better and safer means of vaccine and drug delivery. Using proprietary 'needle-free' technology we serve nurses, doctors, healthcare professionals, and patients in both public and private healthcare settings by offering a safer, less wasteful, and kinder delivery injection experience.

Position Summary: The Quality Engineer is responsible for focusing on medical devices regulated by the FDA. This position is responsible for managing the execution of quality processes and quality systems for PharmaJet's line of Needle-free Injection Systems.

Essential Functions: The Quality Engineer is responsible for:

- Participating on project teams as a contributing member by providing quality engineering support in the development of new products and processes, and continuously improving medical device products.
- Contributing to the development of verification & validation plans, testing, and generation of test reports.
- Leading and/or participating in the development of the risk management process.
- Participating in the compilation and review of technical documentation for both domestic and international regulatory submissions.
- Assisting project teams on compliance with design control requirements per FDA QSR, European MDD, ISO 13485 and other applicable ISO/EN standards.
- Facilitating and performing internal and supplier QA audits as required.

Other Responsibilities: The Quality Engineer is responsible for:

- Participating in the execution and maintenance of PharmaJet's Quality Management System as requested by PharmaJet's Quality and Regulatory Management Team.
- Analyzing reports and returned products and recommending corrective/preventive actions (CAPAs) and complaint resolution.
- Performing statistical analysis to assess cost of, and determining the responsibility for, products or materials that do not meet required standards and specifications.
- Review and approval of internal controlled documents and external standards.
- Managing PharmaJet's equipment calibration program.

Education, Training, and Skill Requirements/Recommendations:

- Bachelor's degree required; BS in Engineering preferred.
- Minimum of two years experience in quality engineering in support of product development and/or manufacturing preferred.
- Working knowledge of FDA QSR and ISO 13485 Quality System preferred.
- ASQ Certified Quality Engineer or Auditor desired.
- Experience in one or more of the following necessary: auditing, design review, sterilization, project management (product development team participation).

If you are interested in applying for this open position, **please forward** your **resume** to: Attn: Marjorie Whipple, **Email:** Whipple@pharmajet.com



ABOUT COLORADO / ROCKY MOUNTAIN PERFORMANCE EXCELLENCE (RMPEX)

Colorado/Rocky Mountain Performance Excellence's vision is to create a culture of excellence that is pervasive throughout Colorado, Montana, and Wyoming. It serves the people of the region by using a proven program of innovation and continuous improvement that generates outstanding results. CPEX/RMPEX fulfills this promise through training and education, assessment and feedback, recognition and awards, networking, and the sharing of best practices. Visit CPEX/RMPEX at www.rmpex.org

ABOUT THE BALDRIGE PERFORMANCE EXCELLENCE PROGRAM

The award was established during the Reagan administration in 1988 and continued by all other administrations since then. The criteria used to determine award recipients at the various levels are based on the Baldrige criteria, which any organization can use to improve overall performance.

Seven categories make up the award criteria:

- Leadership
- Strategic Planning
- Customer and Market Focus
- Measurement, Analysis, and Knowledge Management
- Workforce Focus
- Operations Management
- Organizational Results