

### FEBRUARY CHAIR MESSAGE

As I write this, snow is falling outside my window so quickly that I imagine I can see the snow getting deeper and deeper. Each snowflake that falls makes the snow deeper, but it takes hundreds, thousands, maybe millions of snowflakes falling before the snow is deep enough to be measured.

Sometimes our accomplishments are like snowflakes. Each day we work with our organizations to improve performance and to improve our own performance, too. Each action we take, and each conversation that we have, makes its contribution.

For the last year and a half, I have had a personal goal to learn kettlebell lifting. The kettlebell swings and get-ups have become an almost daily part of my life. I've also kept a journal of my exercises, the "quality record" of my activity. So am I becoming more expert in kettlebell lifting? Looking at my journal, I was doing 100 repetitions of two handed swings with a 24 kg kettlebell (kb), and 10 repetitions of get-ups in October.

Through October and the first week in November, I had moved from two handed swings to one handed swings with the 24 kg kb. In November and December, I focused on shortening the time to perform 100 swings- moving from 13:51 to 7:30 in early January. The goal is to reach 5:00 with the 24 kg kb and gradually replace the 24 kg with a 32 kg kb. So, my improvement has been to increase the difficulty of the exercise (from 2 handed to 1 handed swings) and to shorten the time it takes to reach 100 reps.

Outside of the Quality Management System and Regulatory requirements, keeping quality records allows for the review of organizational performance. This enables course corrections to be made and also affirms activities that need to be continued.

I would like to introduce our new Section Chair nominee for next year is Dan Clark. The Vice Chair nominee is Ms. Arta Doci. Many thanks to both of them for volunteering for these new positions for the upcoming May elections.

-Joe Wojniak, ASQ CQE  
Section 1313 Chair

### **ASQ's Members and Customer Service Center:**

**E-MAIL:** [help@asq.org](mailto:help@asq.org)

**PHONE:** 800-248-1946

**FAX:** 414-272-1734

**USPS** ASQ Communications

**MAIL:** 600 N. Plankinton Ave.

P.O. Box 3005

Milwaukee, WI 53201-3005

We suggest that you go to the ASQ National website at: [www.asq.org](http://www.asq.org) for complete ASQ national news, regional event links, books, courses, yearly certification testing, re-certifications, conferences, ASQ Divisions and on-line membership forms, including member upgrades and what is needed to update your own member profile. And, while you are on the internet, be sure to visit **ASQ Boulder Section website** at: <http://asqBoulder.org>

### **ASQ National News**

#### ***Call for Presentations: 2015 Service Quality Division Conference***

The 24<sup>th</sup> Annual Service Quality Division Conference is taking place on September 28 - 29, 2015, in Orlando, FL. The division is now seeking proposals for concurrent session presentations and tutorials. If you have a success story, case study, or new technique in the field of service quality, feel free to contact the conference organizers to discuss participation. The deadline to submit is February 20, 2015!

#### ***February Member Gift: Creating a Culture of Quality***

In last month's ASQ member gift we shared a key finding from the annual Salary Survey special report—that organizational culture has a huge impact on job satisfaction, and adopting a philosophy of quality and promoting a strong culture of quality is critical to an organization's success. So this month, we share resources to help you promote that critical culture of quality. Check at [www.asq.org](http://www.asq.org) website and find the link to the February member gift.

News continued on page 4

## ASQ #1313 Officers & Committee Chairs 2015

ASQ Section 1313		Boulder, CO	
<b>Title: Chair</b> Name: Joe Wojniak Phone: 303-530-6581 <a href="mailto:Joe.wojniak@gmail.com">Joe.wojniak@gmail.com</a>	<b>Title: Vice Chair</b> Name: -Position Open- Phone:	<b>Title: Secretary</b> Name: Patricia Fleenor Phone : 303-501-8457 <a href="mailto:patricia.fleenor@biomet.com">patricia.fleenor@biomet.com</a>	<b>Title: Treasurer</b> Name: John Beachman Phone: 720-313-2746 <a href="mailto:Jjbeach303@gmail.com">Jjbeach303@gmail.com</a>
<b>Title: Re-Certification</b> Name: Gerry Naugle Phone: 303-591-2830 <a href="mailto:gnaugle@earthlink.net">gnaugle@earthlink.net</a>	<b>Title: Internet &amp; Website</b> Name: Arnold Miller Phone: 303-466-2631 <a href="mailto:arnold.miller0@gmail.com">arnold.miller0@gmail.com</a>	<b>Title: Publicity and VOC</b> Name: Byron Murray <a href="mailto:byron.murray@yahoo.com">byron.murray@yahoo.com</a>	<b>Title: SMP</b> Name: Open Phone:
<b>Title: Financial Auditing</b> Name: Ewald Schelert Phone: 303-702-9009 <a href="mailto:schelert@mesanetworks.net">schelert@mesanetworks.net</a>	<b>Title: Education Chair</b> Name: Patricia Fleenor Phone: 303-501-8457 <a href="mailto:patricia.fleenor@biomet.com">patricia.fleenor@biomet.com</a>	<b>Title: Newsletter Co-Editor</b> Name: Gerry Naugle Phone: 303-591-2830 <a href="mailto:gnaugle@earthlink.net">gnaugle@earthlink.net</a>	<b>Title: Newsletter Co-Editor</b> Name: Bill Dunford Phone 720-340-0454 <a href="mailto:billdunford@hotmail.com">billdunford@hotmail.com</a>
<b>Title: Certification</b> Name: Nixon Mead Phone: 720-320-6395 <a href="mailto:nixonmead@q.com">nixonmead@q.com</a>	<b>Title: Programs</b> Name: Dan Clark Phone: 720-326-8240 <a href="mailto:dpclark@live.com">dpclark@live.com</a>		

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### Online Content Exclusively for Members:

#### ASQ Member Gift

Compare your organization to the current state of quality worldwide. This bundle includes:

- ASQ Global State of Quality Research: Discoveries 2013
- ASQ Global State of Quality Research: Analysis, Trends, and Opportunities 2013
- ASQ Global State of Quality: Insights and Continuing Conversations
- Bonus: Four Spotlight Reports

**Download your gift today!**

## Lean Six Sigma Green Belt/Black Belt Certification Combo Workshop

Phase I is April 6-10, 2015 9:00 – 4:00 Boulder Marriott

Phase II is a series of on-line question/answer sets followed by an on-line exam.

Phase III you are assigned a personal mentor who will work with you via email, phone, and/or SKYPE/FaceTime to complete two LSS Projects. It is like having a personal consultant.

\$4250.00 includes notebook computer with LSS Templates, text books, prep for SSD Global certification and all SSD Global Testing fees. This fee also includes ASQ testing fees (for those who want to pursue an ASQ certification in addition to an LSS certification which is optional)

Contact [Alex.Ramsey@SSDGlobal.net](mailto:Alex.Ramsey@SSDGlobal.net) with questions/payment options or call Margi White at 303 571-9351. To enroll now and secure your space go to [www.SSDGlobal.net](http://www.SSDGlobal.net) to our Contact Us page. All credit cards accepted.

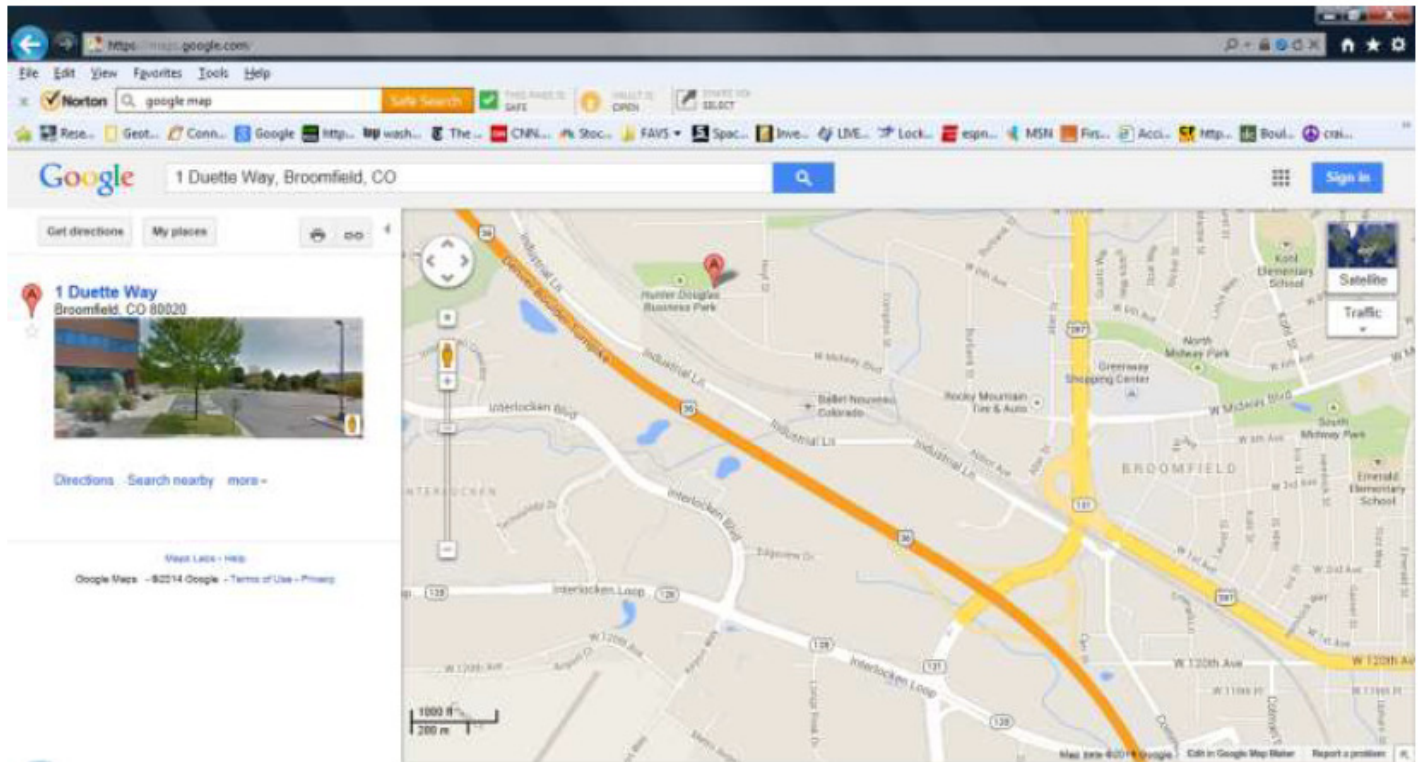


## Upcoming ASQ Boulder Section Meeting

**Feb 26<sup>th</sup>** Meeting Presenter is: Colin Gray of Cavendish-Scott Inc. Denver, CO  
Presentation topic is: *Upcoming ISO 9001:2015*

Location is the Hunter-Douglas HQ Bldg located in Broomfield, at #1 Duette Way in 80020

See map below, where the **Red-A** is shown. Head west of Hwy 287 at Midway Blvd. Has a sign with a big "1" on it. Once you in the door, there will be paper signs to the 3<sup>rd</sup> floor conference room. Building phone: (303) 466-1848



**RMPEX** Rocky Mountain Performance Excellence Program (*which is also the Colorado State Quality and Business Performance Program*), please see articles starting on page 13 for most recent information of RMPEX activities and events. The Boulder ASQ Section is an active sponsor of the RMPEX Organization. <http://rmpex.org/>

**RMRAS** Rocky Mountain Regulatory Affairs Society <http://rmras.org/> RMRAS is the premier local professional society in the Denver-front range area for individuals involved in medical devices or the pharmaceutical industries. Membership is free of charge. And, our societies' Recertification Units (RUs) are reciprocal and interchangeable.

## **ASQ National – and – Local ASQ Sections’ News**

### **Guest Editorial: How Does Quality Fit Into Social Responsibility?**

Posted on [October 24, 2014](#) by [admin](#)

*This is a guest post by Greg Allen, an environmental scientist at the U.S. Environmental Protection Agency. He has degrees in biology, engineering management, and is nearing completion of a doctoral degree in organizational leadership. His research involves assessing the indirect effects of corporate social responsibility on the relationship between certain forms of leadership and organizational commitment. He is the chair elect of ASQ’s Energy and Environment Division and is active in various ASQ projects related to social responsibility.*



What’s in a corporate social responsibility program? Most such programs include philanthropy, community volunteering, and maybe eco-friendly practices. These are good things, and there is a special ingredient that makes such programs more effective, efficient, and aligned with business principles. The special ingredient, is, of course, quality.

Let’s step back a bit. More and more customers, employees, and investors want to be associated with organizations that care about the long-term sustainability of the planet and that conduct themselves with social responsibility as a core value. Quality professionals are well-positioned to provide leadership and contribute to the strategic integration of social responsibility.

Why? Simply put, quality is socially responsible. Quality directly supports business elements that are central to social responsibility. Examples include:

- Protecting consumer well-being while designing and producing products that meet customer needs.
- Engaging employees and other stakeholders in process design and management.
- And promoting sustainable resource use through the practice of lean and other efforts that achieve low off-spec process wastes.

Quality professionals also know how to provide leadership to continually improve organizational performance. This is a socially responsible action!



The question now is whether quality, as it's currently practiced, is enough to make the transformational change we need to create sustainability for society and the planet. I believe we have an imperative to do more. So, how can the quality profession evolve to meet this challenge?

Here's a thought: What is all too often missing from traditional "corporate social responsibility" is an integrated approach—one that blends social responsibility into business strategy and day-to-day operations. It is possible to apply quality tools and management systems in an innovative way to enhance how organizations define, manage, and improve their social and environmental performance. Moreover, social and environmental outcomes can be combined with financial performance to create the "triple bottom line" of people, planet, and profit.

Being responsive to the "triple bottom line" has been shown through empirical research to be good for organizations. Why shouldn't it also be good for the careers and satisfaction of quality professionals? Contributing to the success of our organizations, our careers, and the communities in which we live through social responsibility is a potentially life-changing opportunity.

The new and open-access ASQ tool called [\*Integrating Social Responsibility With Business Strategy – A Guide for Quality Professionals\*](#) provides detailed suggestions to help you think through the process. This guide doesn't have all the answers. But, hopefully, it will help you ask the right questions and start the process of creating a better, more integrated approach to social responsibility within your organization.

Now, you have to take the lead. Make your organization and the world in which it operates better—more just, more efficient, and more profitable. It's been said that quality needs to explore new and innovative avenues. Lead the way.

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## **BOULDER SECTION CORRESPONDENCE ADDRESS**

**ASQ Boulder Section**

**P.O. Box 3783**

**Boulder, CO 80307**

**The section website is at: <http://asqBoulder.org>**

Note: All education & course registration materials should be sent to Section Education Chair (please see the last page of the education section for contact information).

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## **Updates to ASQ Recert Journal & ASQ Costs Increase in 2015**

There are changes to the recertification journal categories, including more opportunities for RU credits, and categories have been better defined to make recertifying easier. The 18 RU credit amount remains the same. The new journal can be downloaded and printed directly from the main ASQ National website at: [www.asq.org](http://www.asq.org) using "Certification / the Re-certification Links" or call ASQ Customer Care at: **1-800-248-1946** and request item **B0525**

The re-certification costs have recently increased due to higher costs to administer the program. Recertification by journal for members is now **\$69 for one certification** or **\$89 for two or more certifications** (e.g., if you get recertified for three areas or more, you still only pay \$89).

**Anyone starting a re-certification journal through ASQ Boulder Section is strongly urged to send an e-mail before you start to the Re-cert Chair, Gerry Naugle at: [gnaugle@earthlink.net](mailto:gnaugle@earthlink.net).** *As there are streamlined implemented policies & procedures which can save you some time, effort and postage.*

## **Boulder Section's Current ASQ Fellows**

Tripp Martin – Retired  
International Auto Oversight Bureau  
(248) 535-5670  
[trippm1@earthlink.net](mailto:trippm1@earthlink.net)

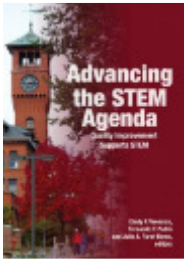
Edward Arling  
Quality Compliance Assoc.  
(303) 579-9443  
[edward.arling@gmail.com](mailto:edward.arling@gmail.com)

Liz Keim, ASQ Past-Pres. & Board Chair  
Integrated Quality Resources, LLC  
(303) 541-9127  
[liz.keim@comcast.net](mailto:liz.keim@comcast.net)

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## **From ASQ Quality Press      Order at: 800-248-1946**

**ASQ Quality Press books can be ordered online, or for special pricing on orders of 10 or more call ASQ Customer Care / Quality Press Bookstore at: 800-248-1946.**

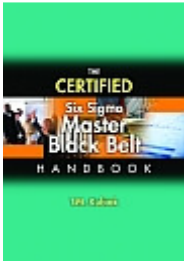


### **New Book!**

#### **Quality Improvement Supports STEM**

*Cindy P. Veenstra, Fernando F. Padró, and Julie A. Furst-Bowe*

In July 2011, the ASQ Education Division held its first STEM Agenda Conference. This publication is a selection of the conference papers and workshops from the conference, with the theme Advancing the STEM Agenda in Education, the Workplace, and Society. The book highlights STEM education as a grassroots effort by many educators to ultimately prepare graduates for the 21st century workforce.

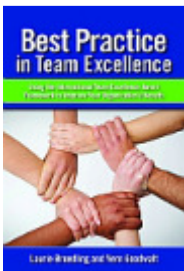


### **New certification preparation book from ASQ Quality Press**

#### **The Certified Six Sigma Master Black Belt Handbook**

This book reflects the most current thinking among Six Sigma leaders who came together to create the ASQ Master Black Belt Body of Knowledge (BoK).

The primary audience for this book is the individual who plans to prepare to sit for the Six Sigma Master Black Belt certification examination. The book is great for quick reference and ease of use because the chapter and section numbering exactly mirrors that of the Master Black Belt BoK



### **Best Practice in Team Excellence**

*J.P. Russell, editing director*

This book explains the Team Excellence Framework (TEF) and how to leverage it to ensure the success of your improvement teams. This framework has a long-standing track record of providing the means by which teams can produce highly successful outcomes for their organizations.

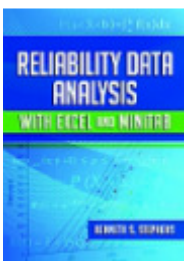


### **Bestseller!**

#### **The Certified Quality Engineer Handbook, Third Edition**

Connie M. Borrer, editor

This third edition provides the quality professional with an updated resource that exactly follows ASQ's Certified Quality Engineer (CQE) Body of Knowledge.



### **Reliability Data Analysis with Excel and Minitab**

Kenneth S. Stephens

When a product has been designed and manufactured, its performance in terms of durability, strength, and life become a matter of test, measurement, and analysis. This book helps you understand the outcomes of the reliability tests and translate that into real-world data that can improve products. Excel and Minitab spreadsheets are included for all sample data sets.

## Article on ASQ Recertification by Rebecca Jessep, ASQ Boulder Section

ASQ certification is a formal recognition by ASQ that an individual has demonstrated a proficiency within, and comprehension of, a specific body of knowledge. Nearly 150,000 certifications have been issued to dedicated professionals worldwide. An authentic professional certification is formal recognition by a respected, recognized, and established professional organization that an individual has demonstrated a proficiency within, and comprehension of, a specified body of knowledge. An ASQ certification, like most authentic professional certifications, requires that individuals demonstrate these competencies by passing an exam and having a track record of expertise in one of the specified quality disciplines, such as Six Sigma. ASQ does not require you to take the ASQ training—or any other particular courses—as a condition of awarding such certifications.

There has been some confusion as to the true meaning of ASQ certification, as individuals and companies strive to achieve and validate competencies in a competitive job market. Numerous training companies, educational institutions, and even individual training consultants are competing to sell training courses that purportedly include “certification.” In many cases, these are not certifications based on a noncommercial standard body of knowledge as developed by objective third-party entities, but rather paper certificates awarded for participating in specific training. While there is nothing wrong with providing evidence of a course completion (whether through a document and/or accredited continuing education units), this should not be confused with the rigor and achievement of a professional certification. ASQ offers 17 certifications. These range from Calibration Technician to Certified Quality or Reliability Engineering to Manager of Quality / Organizational Excellence. Full details on certifications can be found at: <http://prdweb.asq.org/certification/control/right-for-you>

ASQ requires that you recertify the following certifications every three years to ensure that you maintain the same level of knowledge demonstrated in your first exam.

- Biomedical Auditor
- Calibration Technician
- HACCP Auditor
- Manager of Quality/Organizational Excellence
- Master Black Belt
- Pharmaceutical GMP Professional
- Quality Auditor
- Quality Engineer
- Reliability Engineer
- Software Quality Engineer
- Six Sigma Black Belt
- ASQ/DON Lean Six Sigma Black Belt

*NOTE: The Quality Inspector, Quality Improvement Associate, Quality Process Analyst, Quality Technician and Six Sigma Green Belt are “lifetime certifications”. They have no re-certification requirements.*

There are two ways to recertify. First, you may retake the examination. Second, you can obtain 18 recertification units (RUs) over a three-year certification period and complete the recertification journal. The current journal may be found at: <http://prdweb.asq.org/certification/control/recertification/rucredits/index>

ASQ Section 1313's recertification chair is Gerry Naugle. Suggest to call at: 303-591-2830 or write him at: [gnaugle@earthlink.net](mailto:gnaugle@earthlink.net) before you start your next re-cert journal as he has some options which may save you some time, effort and postage.

## ASQ BOULDER SECTION #1313 COURSE DESCRIPTIONS

**INSTRUCTORS & COURSE DESCRIPTIONS:** A list of instructor biographies and course descriptions can be found on the ASQ Boulder Section web site, <http://asqBoulder.org>

**COURSES LOCATIONS:** Contact the ASQ Boulder Education Chair, Patricia Fleenor, at: (303) 501-8457 [patricia.fleenor@biomet.com](mailto:patricia.fleenor@biomet.com) at, Biomet-Spine Corp. 310 Interlocken Pkwy #120 Broomfield, CO 80021 to see if the class you want can be made available in the Denver-North Loveland or Ft. Collins area.

### 2015 ASQ Boulder Section Course Offerings

Updated 01-11-2015

Course Name	Instructor	Course Fee <sup>(1)</sup> <sup>(2)</sup>	Exam Date <sup>(3)</sup>	ASQ Exam Application Deadline	Course Dates & Times	Course Registration Deadline
1301 - Certified Quality Engineer (CQE) Review	Monrad Monsen 303-272-9612 Location: Contact Instructor	\$400 members / \$450 others	June 6 <sup>th</sup> , 2015	April 15th	TBD	TBD
1305 - Certified Software Quality Engineer (CSQE) Review	Arnold Miller 303-466-2631 Location: TBD	\$400 members / \$450 others	June 6 <sup>th</sup> , 2015	April 15th	TBD	TBD
1322 - ASQ Exam BoK: Quality Concepts, Management and Leadership	Ron Sedlock 303-716-5873 or 303-587-9153 Location: TBD	\$270 per student + \$25 material = \$295 Total	June 6 <sup>th</sup> , 2015	April 15th	TBD	TBD
1323 - ASQ Exam BoK: Statistical Principles, Techniques and Applications	Ron Sedlock 303-716-5873 or 303-587-9153 Location: TBD	\$270 per student + \$25 material = \$295 Total	June 6 <sup>th</sup> , 2015	April 15th	TBD	TBD
1324 - ASQ CQE Book of Knowledge (Bok) Review	Ron Sedlock 303-716-5873 or 303-587-9153 Location: TBD	\$135 per student + \$15 material = \$150 Total	June 6 <sup>th</sup> , 2015	April 15th	TBD	TBD

- (1) Course fee for ASQ or other professional society member/non-member.
- (2) Cost of primers, texts, work-books, etc. are not included and must be purchased by the student prior the first class.
- (3) See ASQ webpage for other certifications and test dates associated with conventions. <http://asq.org/cert/dates>
- (4) Contact the Boulder Education Chair, Patricia Fleenor at: [Patricia.Fleenor@biomet.com](mailto:Patricia.Fleenor@biomet.com) <http://asqBoulder.org>  
**courses** If there is a class you need but is not listed above. We may be able to offer that class in the future.

#### **COURSE REGISTRATION INFORMATION**

You do not have to be a member of ASQ to attend a class however, members of ASQ and other professional societies receive a discount for classes. Local Quality professionals teach all classes in the Boulder/Longmont /Broomfield area unless otherwise noted. We contact you at least two weeks in advance of the class start date for the exact location. Classes are typically held at a company that employs one of the students. You may nominate your company for hosting a class. Directions and registration confirmations are provided. Participants receive a certificate upon completion of the course. We need a minimum of about 4 - 5 students to hold a course and we reserve the right to cancel or postpone classes not having enough students. A full refund will be given if minimum class registration requirements are not met. If you cancel within two weeks prior to a class beginning you may not receive a refund.

**ASQ CERTIFICATION REVIEW COURSES:** These courses are intended as a refresher course for those preparing to take the ASQ Certification exam. These courses are typically not introductory and are intended for people with either academic and/or on the job experience. NOTE: Enrollment in a class DOES NOT enroll the student for the certification exam. The student is responsible for confirming exam dates and application deadlines with ASQ Headquarters. Qualification requirements for sitting for an exam and information regarding exam applications may be obtained by calling ASQ Headquarters at 1-800-248-1946 or go to <http://www.asq.org>

## **ASQ #1313 COURSE REGISTRATION FORM**

Please complete the following information as thoroughly as possible. In case of a schedule change or cancellation, we really appreciate two phone numbers to contact you.

Student's Name: \_\_\_\_\_ ASQ Membership #: \_\_\_\_\_  
or other Society and #: \_\_\_\_\_

Title of Course: \_\_\_\_\_

Company Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Daytime phone: \_\_\_\_\_ Night time phone: \_\_\_\_\_

E-Mail: \_\_\_\_\_ or FAX: \_\_\_\_\_

Course # and Name: \_\_\_\_\_

Course Start Date: \_\_\_\_\_

Course Fee: \$ \_\_\_\_\_ (ASQ Member) \$ \_\_\_\_\_ (Non-member)

Please enclose a check payable to "ASQ Boulder Section" and contact the Boulder Section Education Chair Patricia Fleenor, at: [patricia.fleenor@biomet.com](mailto:patricia.fleenor@biomet.com) (or) 303-501-8457, to reserve your spot in the course that you want. Please send checks to this address:

**ASQ Section 1313 Education c/o Ms. Patricia Fleenor Biomet-Spine Corp. 310 Interlocken Pkwy #120  
Broomfield, CO 80021**

**GUARANTEE:** If you pay for and take one of our ASQ Certification review courses and still fail the Certification Exam, you may retake the course for free as many times as you need. The instructor reserves the right to charge for course materials (e.g., handouts, etc.). Your ASQ section leadership is committed to meeting your quality-related education and certification needs. If you have any questions about a particular course, please contact the instructor or the Boulder Section Education Chair (contact information above).

## Non-ASQ Boulder Section (or) Non-ASQ Denver Section Training Resources

### From: Ron Sedlock, the quality Catalyst

If you have any quality training needs in 2015, keep me in mind. I offer a variety of quality classes such as:

#### •**Overview of Quality Management, Statistics: Principles and Applications, Process-Based Audits/ Assessments, Service Quality**

Many of the classes are helpful for those seeking ASQ certification and/or implementing an effective quality management system. If you have a specific quality need, I can customize a training class to meet that need.

If you are seeking ASQ certifications I do exam preparation classes for most certifications such as:

- **Certified Manager of Quality/Organizational Excellence (CMQ/OE)**
- **Certified Reliability Engineer (CRE)**
- **Certified Six Sigma Black Belt (CSSBB)**
  
- **Certified Quality Engineer (CQE)**
- **Certified Quality Auditor (CQA)**
- **Certified Six Sigma Green Belt (CSSGB)**
- Other certifications are available per request. I offer public seminars only if the demand is there. All my training can be offered at your location. In-house training is more cost effective if you have 6 or more trainees.

IMMEDIATE ATTENTION -- The next exam date to register for will be **June 6th (CQE, CQA, CSSGB)**. The registration deadline for these June exams is on **April 15th**.

Note: The March exams are offered again in October. The June exams are offered again in December. In these tough economic times, I have given and will continue to give individuals advice on quality and exam preparation. This is a free service. Wishing you much health and prosperity in 2015!

Ron Sedlock the quality Catalyst phone: 303.587.9153 [www.thequalitycatalyst.com](http://www.thequalitycatalyst.com)

*I am vitally concerned with your privacy on the internet and respect your right to refuse any other email distributions from me. I do limit my email announcements to typically 2 times a year. If you choose to discontinue these mailings, let me know. Your email address will be immediately removed from my database.*

#### **Colorado Quality Executive Network (CQEN)**

This is a network of the top quality executive from various Colorado organizations. The purpose of CQEN is to share ideas on current quality trends and issues. Membership to the CQEN is by invitation only.

Date: Thursday, April 16, 2015

Time: 1:00 to 5:00 pm

Location: Hunter-Douglas H-Q Building, #1 Duette Way, Broomfield, CO 80020

Topic: Risk Identification and Assessment

For more information, contact

Ron Sedlock, the quality Catalyst

Phone: 303-716-5873 or 303-587-9153 (cell)

Email: [ronsedlock@thequalitycatalyst.com](mailto:ronsedlock@thequalitycatalyst.com)

# Quality-Related Career Openings / New Job Postings

**Paragon 28** is looking for a **Quality Assurance Inspector** to join our team.

## About Paragon 28:

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Established in 2010 to address the unmet and underserved needs of the Foot & Ankle market segment, P28 envisions an empowered Foot & Ankle surgical community able to provide tailored solutions to a specialty suffering from a lack of innovation and procedure specific implant systems.

### Mission:

Our mission is to strategically build a company around the core principles that drive innovation and quality. We will relentlessly work to advance the science behind Foot & Ankle surgery. P28 is passionate about and committed to:

- Blending different surgical philosophies from various global thought leaders to develop biomechanically and clinically relevant surgical solutions.
- A customer service based, dedicated, and highly trained distribution network to the Foot & Ankle market.
- Meeting the needs of increasing pricing pressures and reimbursement while continuing to develop cutting-edge surgical implants.
- Creating complete surgeon-centric systems, specialty instruments, and next generation implants to solve real world issues faced by Foot & Ankle Surgeons.
- Improving clinical outcomes through meaningful and unbiased research. We are ready to embrace research data regardless of marketing impact.

### Summary of Responsibilities:

Inspection of medical devices and completion of documentation to determine conformance to specifications

### Required Skills and Abilities:

1. Attention to detail
2. Knowledge and experience with precision measuring equipment
3. Read and understand part drawings/GD&T
4. Follow protocols and procedures and record inspection data
5. Familiarity with 21 CFR 820/ISO13485, or other government/ISO standards
6. Basic computer skills (MS Word, Excel)
7. Knowledge of Ti and SS machining is a plus

### Education and Experience, Minimum:

1. Associates Degree and two years of related experience, or
2. HS Diploma/GED and six years of related experience

### Specific Responsibilities:

1. Receiving Inspection of finished parts and assemblies and completion of associated paperwork for final release of product to the field
2. Generate documentation and provide support for non-conformances
3. Interface with engineering and suppliers to resolve non-conformances
4. Update product inspection criteria as required

### Hours and Location:

20-25 hours per week. Paragon 28 Corporate Office, 4B Inverness Ct. E. Suite 280 Englewood, CO 80112

Please submit your resume and cover letter to Brian Shuptar at: [bshuptar@paragon28.com](mailto:bshuptar@paragon28.com)

## **3D Systems – Medical Modeling**

### **Job Description – Associate Manager, Quality & Regulatory**

*Title: Associate Manager, Quality & Regulatory*

*Reports to: Director, Quality & Regulatory*

#### Job Summary:

The Quality & Regulatory Associate Manager is responsible for the effective implementation of 3D Systems - Medical Modeling's Quality Assurance processes and serve as an integral team member on all regulatory activities.

Essential Functions: The Quality and Regulatory Associate Manager has the following responsibilities:

- Day-to-day operations of various quality assurance programs.
- Responsible for the on-going review and operational planning to ensure that all quality assurance programs meet applicable regulations and standards.
- Communicate with other departments to ensure the Quality processes and procedures are being followed.
- Management and implementation of quality assurance objectives.
- Ensure internal projects are completed on time.
- Monitor the Internal Audit and purchasing operations.
- Assist in all external audits; lead where applicable.
- Stay current on all applicable FDA Regulations and Guidance Documents.
- Assist on all regulatory submissions to FDA

#### Other Responsibilities:

- Responsible to guide and collaborate with other quality team members to ensure compliance to Quality Regulations.
- May be responsible for one or more product lines.
- Travel as required.

#### Education, Training, and Skill Recommendations/Requirements:

- Requires college degree in related field.
- Requires a minimum of five years of quality assurance experience, preferable in medical devices with orthopaedics experience; 1-2 years of quality assurance management is preferred.
- Excellent written and verbal communication skills.
- Excellent skills in managing tasks in a variety of projects.

*Note: This job description is not intended to be an exhaustive list of all duties, responsibilities or qualifications associated with the job.*

#### Employment Details

- Full-time, salaried position (40 hrs/wk) salary will be based on qualifications
- The normal work week is based on 40 hours; however, fluctuations may be required based on work load and demand.
- 80 hrs vacation in years 1-4 and 120 hrs vacation in years 5–10
- 52 hrs sick-time yearly (no compensation if unused)
- Following approximately 90 days of employment, the employee will be eligible for enrollment in the company's health, dental and vision benefit plans. The company will pay 100% of the employee's health, dental and vision insurance coverage costs. In addition, the company provides for 50% of all dependent's health, dental, and vision insurance coverage costs.

#### About 3D Systems - Medical Modeling Inc.

3D Systems - Medical Modeling is a high-technology firm dedicated to making a difference in patient's lives through use of advanced 3D medical imaging technologies. The company's core service provides surgeons and medical device manufacturers with tactile anatomical models used for surgical planning and other applications. Located in Golden, Colorado the company is central to individuals living on the west side of Denver. Qualified candidates please apply online at <http://www.3dsystems.com/careers?page=1>



## Quest for Excellence 2014 Denver Marriot SE



Kim Griffiths and Doug Gilbert get us started at the 2014 RMPEX Quest for Excellence.

**NEWS FLASH: Elevations Credit Union, based in Boulder, CO (Peak Recipient in Colorado below) has won The 2014 Baldrige National Quality Award in the Services Category.**

### Peak Recipient

Elevations Credit Union



Pete Reicks accepts the Peak Award for Elevations Credit Union



Elevations Group at 2014 Quest

## Timberline Recipients

AlloSource



Donna Sinn accepts the AlloSource Timberline Award.



Fort Collins attendees at the 2014 Quest.

## Sky Ridge Medical Center



AlloSource Group at 2014 Quest



Maureen Tarrant accepts the Sky Ridge Medical Center Timberline Award.

## City of Fort Collins



Sky Ridge Medical Center Quest attendees.

## Rocky Mountain Performance Excellence

P.O. Box 17545 Denver, CO 80217

Phone 303-893-2739 <http://rmpex.org/>

Kim Griffiths, Executive Director: [kagriff.kg@gmail.com](mailto:kagriff.kg@gmail.com)  
Jim Walker, Award Program Director: [DrJimW@hotmail.com](mailto:DrJimW@hotmail.com)

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