

APRIL CHAIR MESSAGE

Being quality professionals in ASQ Boulder were responsible for a wide range of quality functions and tasks at our respective companies. Some of us ensure the Quality Management System meets applicable ISO 9001, 13485 or 14001 standards; others perform Management Review while others focus on new product introduction, statistical analysis and reliability. Regardless of which industry we work in, we might agree that most ISO certified companies spend a significant amount of effort on the Corrective Action & Preventative Action (CAPA) process. Although the CAPA process is well defined and documented, many companies struggle with the level of response, which is normally governed by risk vs doing too little and having to revisit a corrective action that proves to be ineffective.

I think it would be interesting to hear from the section on what CAPA strategies and quality tools work best in your respective industry and why. We have very skilled quality professionals in the Boulder section. This is an opportunity to share industry best practices, which could be “sticky” on the website for future reference. Although I have not shared that vision with my fellow officers, I believe the idea may have merit. The April 2017 Quality Progress article, “How to Pitch Your Ideas to Others” may help me? Stay tuned.

The Program Committee would also like to hear from you about suggested tours and lectures going forward. We are working on finding more talks and tours that revolve around quality in the healthcare system. Since the icy weather limited the attendance of the Medtronic capital equipment tour in February, we are considering another Medtronic tour in the fall 2017. Please provide feedback to the Program Committee.

Thanks for reading,
Steve

Next ASQ Boulder Section Meeting is on Thurs, April 27th at: FEDEX Shipping Center. Doors open at 5:30pm. More meeting details and a map on page three. Two brand-new April '17 Job postings, starting on page nine.

April 2017

ASQ's Members and Customer Service Center:

E-MAIL: help@asq.org

PHONE: 800-248-1946

FAX: 414-272-1734

USPS ASQ Communications

MAIL: 600 N. Plankinton Ave.

P.O. Box 3005

Milwaukee, WI 53201-3005

We suggest that you go to the ASQ National website at: www.asq.org for complete ASQ national news, regional event(s) links, books, courses, yearly certification testing, re-certifications, conferences, ASQ Divisions and on-line membership forms which include member upgrades and that which is needed to update your own member profile. And, while you are on the internet, be sure to visit the ASQ Boulder Section website at: <http://asqBoulder.org>

ASQ National News



April Member Gift Bundle

The April member gift bundle from ASQ focuses on auditing. There are webcasts, e-books, videos, and an abundance of articles, tools, and templates.

This auditing gift bundle will help you or your coworkers prepare for your next auditing challenge.

Log-in to the www.asq.org in the member area Links to claim your April 2017 gift package.

ASQ National (and) Boulder Section News is continued on page 4

ASQ Section 1313 Boulder, CO	
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Title: Re-Certification Name: Gerry Naugle Phone: 303-591-2830 gnaugle@earthlink.net	Title: Internet & Website Name: Arnold Miller Phone: 303-466-2631 arnold.miller0@gmail.com
Title: Publicity and VOC Name: Byron Murray byron.murray@yahoo.com	Title: Education Chair Name: Dan Clark Phone: 720-326-8240 dpclark@live.com
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GROW YOUR INFLUENCE

World Conference on
Quality and Improvement

May 1 - 3, 2017
Charlotte, NC

[LEARN MORE](#)



Lean & Six Sigma Blended Learning

Take Your Company Further

Whether you are starting or moving ahead with your **Lean Process Improvements**, our blended learning will be valuable to your improvement processes. Our eLearning courses will provide you with online modules that will blend with classroom instructor training. **Here are some benefits of our Blended Learning Options:**

24/7 email/phone assistance by one of our certified Master Black Belts Onsite training at any location
 Customized training for specific industries. With over 100 modules available, we can customize your course to meet your organization's specific needs including Lean modules that are available in Spanish. Here is a sample of some popular standard courses:

- Lean Essentials*
- Lean Essentials Healthcare*
- Lean Six Sigma Yellow Belt*
- Lean Six Sigma Green Belt*
- Lean Six Sigma Black Belt*
- Project Management*



**Lean Six Sigma Experts-LSSE 3609 Wadsworth Blvd. #380 Lakewood, CO 80235
 (800) 961-9479**

Upcoming April 2017 ASQ Boulder Section Meeting

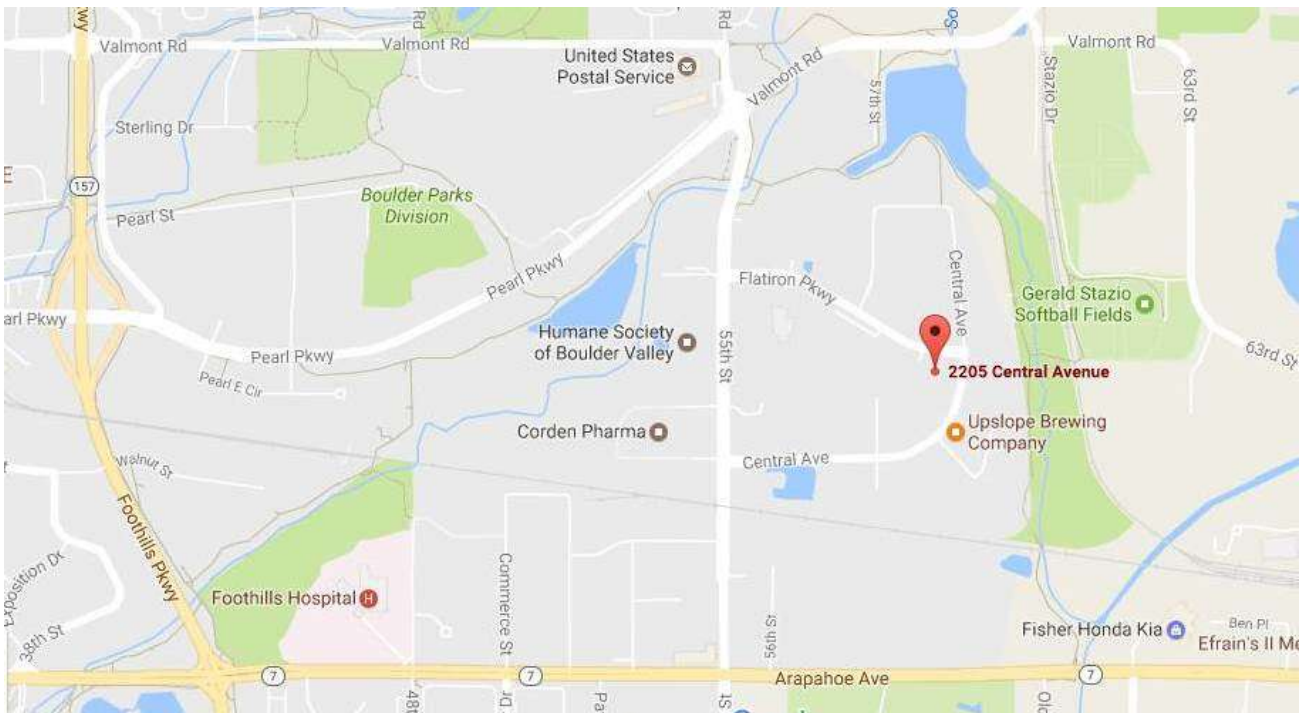
Thurs, April 27th

Place: FedEx Shipping Center, 2205 Central Ave, Boulder, CO

Time: 5:30pm to 7:45pm Cost: Free

Request an RSVP on the [Section's "Meet-up Link" meeting](#)

**Map below. Note: Hwy 119 is the 'Diagonal Highway' between Longmont and Boulder.
Hwy 7 is Arapahoe Avenue (e-w)**



ASQ National – and – Local ASQ Section’s News

News continued from page 1

ASQ COMPUTER-BASED CERTIFICATION TESTING



Review our test policies and procedures



Experience a computer-based test with this CBT walk-through



Locate a test center and **schedule** your appointment



How to **schedule** your appointment on the Prometric website



Learn what to expect at the test center. *(video*)*

*This video from Prometric depicts an average testing day, ASQ does not require biometric testing.

Updates to ASQ Re-cert Journal & Cost- Increase for 2017

There are changes to the recertification journal categories, including more opportunities for RU credits, and categories have been better defined to make recertifying easier. The 18 RU credit amount each three years remains the same. The new journal can be downloaded and printed directly from the main ASQ National website at: www.asq.org using “Certification” / then the / Re-certification Link” or call ASQ Customer Care at: **1-800-248-1946** and request item **B0525**

The re-certification costs have recently increased due to higher costs to administer the program. Recertification by journal for members is now **\$69 for one certification** (or) **\$89 for two or more certifications** (e.g., if you get re-certified for two, three or more areas, you still only pay \$89).

Anyone starting a re-certification journal through ASQ Boulder Section is strongly urged to send an e-mail *before you start* to the Re-cert Chair, Gerry Naugle at: gnaugle@earthlink.net.

Boulder Section's Current ASQ Fellows

Tripp Martin – Retired
International Auto Oversight Bureau
(248) 535-5670
trippm1@earthlink.net

Edward Arling
Quality Compliance Assoc.
(303) 579-9443
edward.arling@gmail.com

Liz Keim, ASQ Past-Pres. & Board Chair
Integrated Quality Resources, LLC
(303) 541-9127
liz.keim@comcast.net

Advertise in the ASQ Boulder Section e-newsletter in 2017-18!

Effectively get your company (or) organization's information out in front of Boulder, Broomfield and Denver Counties QA Professionals.

<u>Number of Issues</u>	<u>¼ Page</u>	<u>½ Page</u>
One Issue (month)	\$20	\$30
Eight Issues (year)	\$50	\$80

Interested? Contact Gerry Naugle at: gnaugle@earthlink.net (or) 303-591-2830

BOULDER SECTION CORRESPONDENCE ADDRESS

ASQ Boulder Section
P.O. Box 3783
Boulder, CO 80307

The section website for much information and resources' links' is: <http://asqBoulder.org>

Check out Quality Blogs on ASQ

<http://asq.org/blog/>



ASQ Quality Press books can be ordered online, or for special pricing on orders of 10 or more call ASQ Customer Care / Quality Press Bookstore at: 800-248-1946.



New Book!

Quality Improvement Supports STEM

Cindy P. Veenstra, Fernando F. Padró, and Julie A. Furst-Bowe

In July 2011, the ASQ Education Division held its first STEM Agenda Conference. This publication is a selection of the conference papers and workshops from the conference, with the theme Advancing the STEM Agenda in Education, the Workplace, and Society. The book highlights STEM education as a grassroots effort by many educators to ultimately prepare graduates for the 21st century workforce.



New certification preparation book from ASQ Quality Press

The Certified Six Sigma Master Black Belt Handbook

This book reflects the most current thinking among Six Sigma leaders who came together to create the ASQ Master Black Belt Body of Knowledge (BoK).

The primary audience for this book is the individual who plans to prepare to sit for the Six Sigma Master Black Belt certification examination. The book is great for quick reference and ease of use because the chapter and section numbering exactly mirrors that of the Master Black Belt BoK



Best Practice in Team Excellence

J.P. Russell, editing director

This book explains the Team Excellence Framework (TEF) and how to leverage it to ensure the success of your improvement teams. This framework has a long-standing track record of providing the means by which teams can produce highly successful outcomes for their organizations.

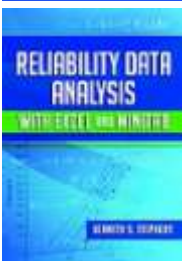


Bestseller!

The Certified Quality Engineer Handbook, Third Edition

Connie M. Borrer, editor

This third edition provides the quality professional with an updated resource that exactly follows ASQ's Certified Quality Engineer (CQE) Body of Knowledge.



Reliability Data Analysis with Excel and Minitab

Kenneth S. Stephens

When a product has been designed and manufactured, its performance in terms of durability, strength, and life become a matter of test, measurement, and analysis. This book helps you understand the outcomes of the reliability tests and translate that into real-world data that can improve products. Excel and Minitab spreadsheets are included for all sample data sets.

ASQ BOULDER SECTION #1313 COURSE DESCRIPTIONS

INSTRUCTORS & COURSE DESCRIPTIONS: A list of instructor biographies and course descriptions can be found on the ASQ Boulder Section web site, <http://asqBoulder.org>

COURSES LOCATIONS: Contact the ASQ Boulder Education Chair, **Dan Clark**, Phone: (720) 326-8240 to see if the class you want can be made available in the Denver-North Loveland or Ft. Collins area.

2017 ASQ Boulder Section Course Offerings

Updated 08April 2017

Course Name	Instructor	Course Fee ^{(1) (2)}	Exam Date ⁽³⁾	ASQ Exam Application Deadline	Course Dates & Times	Course Registration Deadline
1301 - Certified Quality Engineer (CQE) Review	Monrad Monsen 303-272-9612	\$400 members / \$450 others	April 7 - 23, 2017	March 10, 2017	TBD	TBD
1305 - Certified Software Quality Engineer (CSQE) Review	Arnold Miller 303-466-2631	\$400 members / \$450 others	April 7 - 23, 2017	March 10, 2017	TBD	TBD

(1) Course fee for ASQ or other professional society member/non-member.

(2) Cost of primers, texts, work-books, etc. are not included and must be purchased by the student prior the first class.

(3) See ASQ webpage for other certifications and test dates associated with conventions. <http://asq.org/cert/dates>

(4) Contact the Boulder Education Chair, Dan Clark (720) 326-8240 <http://asqBoulder.org> If there is a class you need but is not listed above. We may be able to offer that class in the future.

COURSE REGISTRATION INFORMATION

You do not have to be a member of ASQ to attend a class however, members of ASQ and other professional societies receive a discount for classes. Local Quality professionals teach all classes in the Boulder/Longmont /Broomfield area unless otherwise noted. We contact you at least two weeks in advance of the class start date for the exact location. Classes are typically held at a company that employs one of the students. You may nominate your company for hosting a class. Directions and registration confirmations are provided. Participants receive a certificate upon completion of the course. We need a minimum of about 4 - 5 students to hold a course and we reserve the right to cancel or postpone classes not having enough students. A full refund will be given if minimum class registration requirements are not met. If you cancel within two weeks prior to a class beginning you may not receive a refund.

ASQ CERTIFICATION REVIEW COURSES: These courses are intended as a refresher course for those preparing to take the ASQ Certification exam. These courses are typically not introductory and are intended for people with either academic and/or on the job experience. NOTE: Enrollment in a class DOES NOT enroll the student for the certification exam. The student is responsible for confirming exam dates and application deadlines with ASQ Headquarters. Qualification requirements for sitting for an exam and information regarding exam applications may be obtained by calling ASQ Headquarters at 1-800-248-1946 or go to <http://www.asq.org>

ASQ #1313 COURSE REGISTRATION FORM

Please complete the following information as thoroughly as possible. In case of a schedule change or cancellation, we really appreciate two phone numbers to contact you.

Student's Name: _____ ASQ Membership #: _____

or other Society and #: _____

Company Name: _____

Address: _____

Daytime phone: _____ Night time phone: _____

E-Mail: _____ or FAX: _____

Course # and Name: _____

Course Start Date: _____

Course Fee: \$ _____ (ASQ Member) \$ _____ (Non-member)

Please enclose a check payable to "**ASQ Boulder Section**" and send check to: **ASQ-Boulder Education c/o Gerry Naugle P.O. Box 3783 Boulder, CO 80307**

and contact **the Boulder Section Education Chair Dan Clark**, Phone: (720) 326-8240 (e-mail information on page 2) to reserve your spot in the course that you want.

GUARANTEE:

If you pay for and take one of our ASQ Certification review courses and still fail the Certification Exam, you may retake the course for free as many times as you need. The instructor reserves the right to charge for course materials (e.g., handouts, etc.). Your ASQ section leadership is committed to meeting your quality-related education and certification needs. If you have any questions about a particular course, please contact the instructor or the Boulder Section Education Chair (contact information above).

Non-ASQ Boulder Section (or) Non-ASQ Denver Section Training Resources

From: Ron Sedlock, the quality Catalyst

ASQ Certification Advice

If you are planning to take an ASQ Certification exam and studying on your own, I give advice on the best way to do that. This is a FREE service. It is my way of giving back to the profession that has served me well for over 40 years.

Phone, Text or Email: 303.587.9153 or rsedlock@msn.com

Cavendish Scott, Inc.

Cavendish Scott is the Rocky Mountain Region's primary ISO 9001:2015 training, consulting and auditing organization. They have given many presentations and workshops to ASQ members. Cavendish Scott, Inc. is the only US organization to have IRCA Certified ISO 9001:2015 Lead Auditor and "ISO-Transition Training" available.

ISO 9001:2015 Lead Auditor/IRCA ISO 9001:2015 Lead Auditor Training, Denver: IRCA training focuses on successfully learning the requirements of the new standard and new auditing techniques and skills. It demands an activity based learning environment – not death by PowerPoint. Learn the new standard and how it will be audited. Now is the time to make your plan and get your quality team registered for classes so they can fully understand the newest standard. Call for class starts in 2016.

ISO 9001:2015 Transition Training: The first step in addressing ISO 9001:2015 and upgrading your certification is a comprehensive review of the standard. Cavendish Scott, Inc., is presenting a one day intensive workshop to do just that. You will understand the requirements of the standard, their application, how they will be audited and implementation approaches. Solutions systems, best practices, and implementation plans will be discussed. Call for class starts in 2016.

984 S Vine St, Denver, CO 80209

phone: (303) 480-0111

Quality-Related Career Openings / New Job Postings



Quality Assurance Inspector

Summary

Inspect and record results on vendor, customer or sub-contractor supplied product, in-process parts and final product using appropriate measuring equipment, cosmetic specifications and documentation and forms.

Essential Functions

1. Decisions include the choice of inspection tools, inspection methods, interpretation of specifications, additional frequency of inspection beyond MIP, PIP, FIP requirements and initial acceptance or rejection.
2. Perform part and material inspections, analysis and documentation which meets the requirements of internal and external customers and complies with accepted practices.

Knowledge, Skills and Abilities

High school diploma or equivalent
One year of experience as Quality Inspector

Category: QA/Quality Control

Type: Full Time

Location: Westminster, CO

Minimum Education: High School

Posted: 2016-08-22 12:32:46.0

About Tenere

Tenere Inc. is a Custom Integrator providing metal fabrication, plastic molding, assembly & engineering services to the High Tech Industry.

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Contact Us

[See All Locations](#)

sales@tenere.com

Metal Inquiries: 715.247.4242

Plastics Inquiries: 303.252.0212



STATE OF COLORADO
invites applications for the position of:
**CO Residents Only-PROJECT
MANAGER II**

This position is open only to Colorado state residents.

CLASS TITLE: PROJECT MANAGER II

LOCATION: Denver Metro, Colorado

PRIMARY PHYSICAL WORK ADDRESS: 1375 Sherman, Denver

SALARY: \$6,262.00 - \$9,492.00 Monthly
\$75,144.00 - \$113,904.00 Annually

SALARY NOTE: Although the full salary range for this position is provided, appointments are typically made at or near the range minimum.

FLSA STATUS: Exempt; position is not eligible for overtime compensation.

OPENING DATE: 03/20/17

CLOSING DATE: 03/31/17 05:00 PM

JOB TYPE: Full Time

DESCRIPTION OF JOB:

THIS POSTING WILL REMAIN OPEN UNTIL THE POSITION IS FILLED;
CANDIDATES ARE ENCOURAGED TO APPLY EARLY.

As part of a team, this position will oversee projects under the agency standardize project management plan, including overall project coordination, scheduling, planning, and monitoring for all phases of assigned projects. Additional duties include formulating work plans, tracking project progress, and identifying scheduling problems; overseeing and coordinating the development, design, and implementation of new business processes and technology solutions designed to meet the needs of the Department of Revenue and its customers; overseeing the development of requirements and Statements of Work (SOWs) for approved departmental projects; monitoring implementation progress of approved departmental initiatives for adherence to strategic and tactical plans; providing recommendations to the Director of the Project Management Office and Project Steering Committees regarding business process improvements, and proposed projects to meet strategic objectives and business goals; coordinating with assigned Business Analyst on all analysis activities to ensure that user requirements are accurately defined and documented, costs and benefits are properly analyzed. Manage projects from initiation through implementation, including new program enhancements and modifications. Collaborates with Quality Assurance team to conduct testing. At times, the individual that is selected for this position will be required to manage multi-million dollar, multi-year projects.

MINIMUM QUALIFICATIONS, SUBSTITUTIONS, CONDITIONS OF EMPLOYMENT & APPEAL RIGHTS:

HOW TO APPLY: Thank you for your interest. Submit an on-line application by clicking the link below or submit a State of Colorado Application for Announced Vacancy and all supplemental questions according to the instructions provided below. Failure to submit a complete and timely application may result in the rejection of your application. Applicants are responsible for ensuring that application materials are received by the appropriate Human Resources office before the closing date and time listed above.

TRANSCRIPTS REQUIRED:

An unofficial copy of transcripts must be submitted at the time of application. Transcripts from colleges or universities outside the United States must be assessed for U.S. equivalency by a NACES educational credential evaluation service. This documentation is the responsibility of the applicant and must be included as part of your application materials. Failure to provide a transcript or credential evaluation report may result in your application being rejected and you will not be able to continue in the selection process for this announcement.

IF NOT APPLYING ON-LINE, SUBMIT APPLICATION TO:

Applicants are strongly encouraged to apply online. If unable to apply online, completed applications may be faxed to 303-866-3718, Department of Revenue, Attn: Office of Human Resources. We are not responsible for problems with faxed applications. It is the applicant's responsibility to ensure their application materials are received on time and are legible. As such, it is recommended that applicants apply ON-LINE by the CLOSING DATE and TIME.

DEPARTMENT CONTACT INFORMATION:

michelle.boot@state.co.us

APPLICATIONS MAY BE FILED ONLINE AT:
<http://www.colorado.gov/jobs>

Position #TAA-00539-3/2017
CO RESIDENTS ONLY-PROJECT MANAGER II
MB

THE STATE OF COLORADO IS AN EQUAL OPPORTUNITY EMPLOYER.

RMPEx Rocky Mountain Performance Excellence Program (*which is also the Colorado State Quality and Business Performance Program*).

RMRAS Rocky Mountain Regulatory Affairs Society. RMRAS is the premier local professional society in the Denver & front range area for individuals involved in medical devices or the pharmaceutical industries. Membership is free of charge. And, our two societies' recertification units (RUs) are reciprocal and interchangeable. <http://rmras.org/>

Make plans to experience next year's event first hand.



Rocky Mountain Performance Excellence announces three Recipients of the 2017 Performance Excellence Awards and one Recipient of Recognition. These groups will be honored at the next “Quest Event” on April 14th, 2017 at the Auraria campus in Denver.

[Rocky Mountain Performance Excellence](#) (RMPEX), a 501C(3) organization serving as the regional organization for the Baldrige Performance Excellence Program, has named three organizations as 2017 recipients of performance excellence awards. One organization was recognized at the Peak level, the highest level award for RMPEX. Two organizations were recognized at the Timberline level for mature processes for the overall performance excellence requirements. Another organization received recognition at the High Plains level.

The 2017 RMPEX recipients are:

Peak Level

Denver Health, Denver, Colorado, an academic, community-based health care system that serves as Colorado’s primary safety net organization. This is the second time Denver Health has been recognized with an RMPEX Peak Award.

Timberline Level

El Paso County School District 49, which serves the eastern part of Colorado Springs and the unincorporated portion of El Paso County known as Falcon.

Fire & Police Pension Association of Colorado (FPPA), Greenwood Village, Colorado which administers a statewide retirement system as well as death and disability coverage for police officers and paid firefighters throughout the State of Colorado.

High Plains Recognition

Office of Natural Resources Revenue (ONRR), Denver, Colorado, which manages and ensures full payment of revenues owed for the development of the Nation's energy and natural resources.

The next Quest Event will be at at the Auraria Campus in Denver in 2018.
Check the RMPEX website in February of 2018. www.rmplex.org

Rocky Mountain Performance Excellence
P.O. Box 17545 Denver, CO 80217
Phone 303-893-2739 <http://rmplex.org/>